

DOMINION OF CANADA

REPORT OF THE WORK  
OF THE  
DEPARTMENT OF  
**SOLDIERS'**  
**CIVIL RE-ESTABLISHMENT**

FOR THE YEAR ENDING DECEMBER 31

1924

*PRINTED BY ORDER OF PARLIAMENT*



OTTAWA  
F. A. ACLAND  
PRINTER TO THE KING'S MOST EXCELLENT MAJESTY  
1925







*To General His Excellency the Right Honourable Lord Byng of Vimy, G.C.B.,  
G.C.M.G., M.V.O., Governor General and Commander in Chief of the  
Dominion of Canada.*

MAY IT PLEASE YOUR EXCELLENCY:

The undersigned has the honour to present to Your Excellency the Annual Report of the Department of Soldiers' Civil Re-establishment for the calendar year ended December 31, 1924.

I have the honour to be

Your Excellency's most obedient servant,

HENRI S. BELAND,  
*Minister of Soldiers' Civil Re-establishment.*

February 1, 1925.







## THE DEPARTMENT OF SOLDIERS' CIVIL RE-ESTABLISHMENT

*Head Office* . . . . .Daly Building, Ottawa.

MINISTER—The Honourable Henri S. Béland, M.D.

DEPUTY MINISTER—N. F. Parkinson, M.Sc.

ASSISTANT DEPUTY MINISTER AND SECRETARY—E. H. Scammell, F.C.I.S.

DIRECTOR OF ADMINISTRATION—E. Flexman, D.S.O.

DIRECTOR OF MEDICAL SERVICES—W. C. Arnold, M.D.

DIRECTOR OF DENTAL SERVICES—R. B. O'Sullivan, D.D.S., O.B.E.

OVERSEAS REPRESENTATIVE—C. G. Arthur, D.S.O.

### *District Offices—*

#### "A" Unit, Province of Quebec—

Head Office, Ames-Holden Building, Montreal, P.Q.

Branch Office, Merger Building, Quebec, P.Q. (Medical Clinic only).

#### "B" Unit, Nova Scotia, New Brunswick, and Prince Edward Island—

Head Office, Camp Hill Hospital, Halifax, N.S.

Branch Office, The Cottage, Lancaster Hospital, St. John, N.B.

#### "C" Unit, Eastern Ontario—

Head Office, 1st Floor, Daly Bldg., Ottawa, Ont.

Branch Office, Post Office Bldg., Kingston, Ont.

#### "D" and "F" Units, Central and Western Ontario—

Head Office, Christie Street Hospital, Toronto, Ont.

Branch Office, Sanford Building, 43 Catharine Street South, Hamilton, Ont.

Branch Office, Brener Building, 184 Horton Street, London, Ont.

#### "G" Unit, Manitoba—

Head Office, 604 Canada Bldg., Winnipeg, Man.

Branch Office, Customs Excise Warehouse, Port Arthur, Ont.

#### "H" Unit, Saskatchewan—

Head Office, Veteran Block, Regina, Sask.

Branch Office, Canada Building, Saskatoon, Sask.

#### "I" Unit, Alberta—

Head Office, 523 Eighth Avenue West, Calgary, Alta.

Branch Office, Strathcona Post Office, South Side, Edmonton, Alta.

#### "J" Unit, British Columbia—

Head Office, Shaughnessy Hospital, Vancouver, B.C.

Branch Office, Post Office Building, Victoria, B.C.

*Overseas Office*—103 Oxford Street, London, W., England.



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INTRODUCTORY LETTER

TO REPORT OF THE

DEPARTMENT OF SOLDIERS' CIVIL RE-ESTABLISHMENT

The Hon. H. S. BÉLAND, M.D., M.P.,  
Minister of Soldiers' Civil Re-establishment,  
Ottawa.

SIR,—In accordance with your instructions I have the honour to submit the attached report of the work of the Department of Soldiers' Civil Re-establishment for the calendar year 1924. During the year the Sir Oliver Mowat Sanatorium, Kingston, has been turned over to the Kingston Health Association and the departmental patients in that institution are now under the care of the association, the cost of their treatment being paid by the department. The department continues to operate nine hospitals with a total bed capacity of 2,647.

2. The number of patients undergoing treatment has continued to decrease but at a far less ratio than formerly. The following statement shows the number of in-patients and out-patients at the end of 1921, 1922, 1923 and 1924:—

	In-patients	Out-patients	Total
1921.. .. .	5,053	287	5,340
1922.. .. .	4,014	293	4,307
1923.. .. .	3,619	125	3,744
1924.. .. .	3,347	80	3,427

It may be expected that there will be very little reduction for some years to come and there may in some departments be an increase. Several factors are operating towards the maintenance of patient numbers such as increasing age, complication of war disabilities by those common to civilian life and lapse of time, meaning in many cases progress of disease and steady deterioration of health. These factors will as time goes on demand longer in-patient treatment and consequently with the constant re-admission, a maintenance of patient strength. This has already been the experience of the department of the Australian Government which conducts similar work to that of the Department of Soldiers' Civil Re-establishment. The in-patient strength at June 30, 1921, 1922, 1923, and 1924 was as follows:—

1921.. .. .	2,346
1922.. .. .	2,258
1923.. .. .	1,975
1924.. .. .	1,714

Clinical treatments are less numerous than formerly. There was a reduction of approximately 84,000 in 1922, a further 50,000 in 1923 and a further 20,000 in 1924. Here again it will be seen that the reduction is becoming less marked.

On the other hand, due to the very careful business methods employed it has been possible to continue a considerable reduction in the number of the staff. The figure at December 31, 1924 was 2,524, a decrease of 570 during the year. In view of the permanent nature of most of the hospitals now operated by the department and the fact that a considerable proportion of the staff is



employed in these hospitals there is unlikely to be a material further reduction for some time to come.

At the last session of Parliament two amendments were made to the Department of Soldiers' Civil Re-establishment Act, one dealing with the classification and control of the staff and the other empowering the department to receive and hold moneys belonging to ex-members of the forces who have received treatment, particularly those suffering from mental diseases. This authority was implemented by Order in Council P.C. 2161 (appendix No. III).

The operation of the authority under which the department may assume responsibility for Workmen's Compensation in the case of pensioners of 20 per cent and upwards is becoming more generally known and appreciated and is resulting in the more settled employment of disabled men. In consequence the appropriation of \$30,000 made last year has been expended and it will be necessary to secure a supplementary vote in order to meet the claims already in hand and others which will be received prior to the end of the fiscal year.

It has unfortunately been necessary for the department to continue a certain measure of relief to pensioners. Particulars of the expenditures in this connection are set forth in the report. Relief is in no instance issued in cash but always by orders on landlords, grocers, coal dealers, etc. and the accounts are paid direct to these persons. A supplementary vote to meet the extra expenditure involved in this connection will be submitted.

The sheltered employment workshops, both those operated by the department and those operated by the various branches of the Red Cross, continue to serve a useful purpose. Numbers of men who otherwise would be unemployable are provided with remunerative occupation at a cost a good deal less than would be incurred if they were carried on relief, which without these workshops would be necessary. As soon as it is proved that a man is able to work regularly and satisfactorily every effort is made to find him employment in some industrial plant.

A report is included from the Toronto Rehabilitation Committee. This committee was formed in order to assist those who have not yet found their niche in the fabric of industry to procure employment at a fair cost to the employer and a minimum cost to the Federal Government. While the cost of operation has been somewhat high it will be noted that 162 men have been placed permanently since the commencement of the activities of the Committee.

No decrease is shown in the amount of expenditure on pensions, in fact there has been an increase this year and it will be necessary to ask Parliament for a supplementary vote in this regard.

Special attention is called to appendix II, setting forth Order in Council P.C. 1653, under which the department has been authorized to provide quarters and maintenance for indigent pensioners. As time goes on it will probably be necessary to make still further provision for the maintenance of men who served in the Canadian Expeditionary Force who through increasing age and the development of disabilities in civilian life, superimposed on service disabilities, are thereby rendered unable to secure ordinary employment. Under the authority of this Order in Council certain sections of departmental hospitals have been set aside for present and early future requirements. This will entail increased expenditure during the next fiscal year, notwithstanding the fact that the benefits are confined to pensioners of 20 per cent and upwards. Each year the number of those making application for board and quarters will doubtless materially increase.

A change has been made in the method of presentation of the annual financial statement of the department. In order that the exact situation may be seen the accounts have been made up to the end of the last fiscal year instead of the end of the calendar year which has been the previous practice. A general



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financial statement is given which is divided into sections, each of which covers a particular activity of the department. It will be seen that the amounts set forth on the income side correspond with the appropriations voted by Parliament plus moneys received from other sources. On the expenditure side the authority for each general item is given. The total expenditure for the year was \$51,541,824.82. This is divided as follows:—

Direct payments to men and dependents in cash consisting of pensions, pay and allowances, relief, etc.. . . . .	\$41,570,221 93	
Payments for services to men and dependents including hospital treatment, orthopædic appliances, transportation of patients and pensioners, funeral expenses and sheltered employment under the control of department and employers' liability compensation.. . . .	5,648,188 40	
Payments to outside organizations not under the direct control of the department such as the Last Post Fund, Canadian Red Cross for sheltered employment, Royal Commission on Pensions and Re-establishment and Federal Appeal Board.. . . .	238,425 88	
Capital expenditure.. . . .	6,120 54	
Recoverable expenditure and casual revenue.. . . .	1,593,222 90	
Total payments apart from administration.. . . .		\$49,056,179 65
Administration, including salaries, telephones, telegrams, transportation, stationery, rent, light, heat, etc., etc...		2,485,645 17
		<hr/>
		\$51,541,824 82

In order to assess the cost of administration against the work done by the department it is necessary to add to the foregoing figure of total expenditure the amount of \$1,574,627.43, representing the premiums collected under the Returned Soldiers' Insurance Act. A considerable staff is maintained by the department for this purpose. With this item included the cost of administration amounts to 4.679 per cent. On the other hand the Board of Pension Commissioners, which is a separate entity from the department, expended during the last fiscal year \$97,523.44, which amount should be considered in arriving at the percentage of cost of administration. If this be added the percentage is increased to 4.863, which it is submitted is an exceedingly creditable showing in view of the services which the department is called upon to render.

I have the honour to be, sir,  
Your obedient servant,

N. F. PARKINSON,  
*Deputy Minister.*

OTTAWA, January 31, 1925.







REPORT OF THE TREATMENT BRANCH, MEDICAL DIVISION  
FOR THE YEAR 1924

During the year 1924, the Sir Oliver Mowat Memorial Sanatorium, at Kingston, Ont., was turned over to the Kingston Health Association, leaving nine institutions, with a bed capacity of 2,647, under the direct control of the department.

On December 31, 1924, there were on the strength of the department 3,427 treatment cases, distributed as follows:—

In Canada.....	3,105
In Great Britain.....	101
In the United States.....	221

In addition there were 123 civilian cases, making a total treatment strength of 3,550.

Of the 3,105 cases in Canada, 3,045 were in institutions, and the number of out-patients totally incapacitated was 60.

The patients were classified as follows:—

	Canada	Great Britain	United States	Total
General (medical and surgical)....	1,474	53	109	1,636
Tuberculous (sanatorium cases).....	691	14	88	793
Mental.....	940	34	24	998
Total ..	3,105	101	221	3,427

The following figures give the approximate number of admissions to hospital by the Military Hospitals Commission and the department to December 31, 1924:—

July 1, 1915, to December 31, 1916, by Military Hospitals Commission, approximately.....	22,742
January 1, 1917 to March 31, 1918.....	28,258
April 1, 1918 to December 31, 1919 by D.S.C.R.....	36,625
January 1, 1920 to December 31, 1920.....	23,591
January 1, 1921 to December 31, 1921.....	13,890
January 1, 1922 to December 31, 1922.....	10,015
January 1, 1923 to December 31, 1923.....	8,516
January 1, 1924 to December 31, 1924.....	8,234
Total.....	151,871

CLINICAL TREATMENTS

May 1, 1919 to December 31, 1919 by D.S.C.R.....	126,057
January 1, 1920 to December 31, 1920.....	447,142
January 1, 1921 to December 31, 1921.....	300,895
January 1, 1922 to December 31, 1922.....	216,991
January 1, 1923 to December 31, 1923.....	167,291
January 1, 1924 to December 31, 1924.....	147,675
Total.....	1,406,051

The number of pension medical examinations carried out in Canada during the year was 34,018



INSTITUTIONS OPERATED BY THE DEPARTMENT  
GENERAL TREATMENT HOSPITALS

Unit	Name	Place	Total number of Patient Beds
A	Ste. Anne's Hospital (General Service)....	Ste. Anne de Bellevue, Que.....	225
B	Camp Hill Hospital.....	Jubilee Road, Halifax, N.S.....	200
	Lancaster Hospital.....	St. John, N.B.....	100
D	Christie St. Hospital.....	Toronto, Ont.....	545
G	Deer Lodge Convalescent Hospital.....	Winnipeg, Man.....	64
I	Colonel Belcher Hospital.....	Calgary Alta.....	128
J	Shaughnessy Hospital.....	Vancouver, B.C.....	304

T. B. SANATORIUM

I	Central Alberta Sanatorium.....	Robertson, Alta.....	181
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NEUROPSYCHIATRIC HOSPITALS

A	Ste. Anne's Hospital (Neuropsychiatric Service).....	Ste. Anne de Bellevue, Que.....	400
F	Westminster Hospital.....	London, Ont.....	500
Total .....			2,647

INSTITUTIONS WHERE THE DEPARTMENT HAS ARRANGEMENTS FOR  
ACCOMMODATION

GENERAL TREATMENT HOSPITALS

Unit	Name	Place
A	Royal Victoria Hospital.....	Montreal, Que.
	Mount Royal Hospital.....	Montreal, Que.
	General Hospital.....	Montreal, Que.
	Jeffrey Hale Hospital.....	Quebec, Que.
C	General Hospital.....	Kingston, Ont.
	Hôtel Dieu Hospital.....	Kingston, Ont.
	Ottawa Civic Hospital.....	Ottawa, Ont.
D	St. Joseph's Hospital.....	Hamilton, Ont.
F	Hôtel Dieu.....	Windsor, Ont.
	Victoria Hospital.....	London, Ont.
G	Port Arthur Hospital.....	Port Arthur, Ont.
	General Hospital.....	Winnipeg, Man.
	St. Boniface Hospital.....	St. Boniface, Man.
	General Hospital.....	Brandon, Man.
H	General Hospital.....	Regina, Sask.
	Grey Nun's Hospital.....	Regina, Sask.
	General Hospital.....	Moose Jaw, Sask.
	Providence Hospital.....	Moose Jaw, Sask.
	City Hospital.....	Saskatoon, Sask.
	St. Paul's Hospital.....	Saskatoon, Sask.
I	University Hospital.....	Edmonton, Alta.
	Banff Sanatorium.....	Banff, Alta.
J	General Hospital.....	Vancouver, B.C.
	Royal Inland Hospital.....	Kamloops, B.C.
	Kootenay Lake Hospital.....	Nelson, B.C.
	Colquitz Hospital.....	Colquitz, B.C.
	Jubilee Hospital.....	Victoria, B.C.
	St. Joseph's Hospital.....	Victoria, B.C.



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T. B. SANATORIA

Unit	Name	Place
A	Ste. Agathe Sanatorium.....	Ste. Agathe des Monts, Que.
B	Jordan Memorial Sanatorium.....	River Glade, N.B.
	Nova Scotia Sanatorium.....	Kentville, N.S.
	St. John County Hospital.....	St. John, N.B.
C	Sir Oliver Mowat Memorial Sanatorium.....	Kingston, Ont.
D	Mountain Sanatorium.....	Hamilton, Ont.
	Calydor Sanatorium.....	Gravenhurst, Ont.
	Muskoka Cottage.....	Gravenhurst, Ont.
F	Freeport Sanatorium.....	Kitchener, Ont.
	Byron Sanatorium.....	London, Ont.
G	King Edward Sanatorium.....	Winnipeg, Man.
	Manitoba Sanatorium.....	Ninette, Man.
H	Saskatchewan Sanatorium.....	Fort Qu'Appelle, Sask.
J	British Columbia Sanatorium.....	Tranquille, B.C.

MENTAL HOSPITALS

A	St. Michel de Beauport Hospital.....	Beauport, Que.
	St. Jean de Dieu Hospital.....	Longue Pointe, Montreal Que.
B	Nova Scotia Hospital.....	Dartmouth, N.S.
	Falconwood Hospital.....	Charlottetown, P.E.I.
C	Ontario Hospital.....	Kingston, Ont.
	Ontario Hospital.....	Brockville, Ont.
D	Ontario Hospital.....	Mimico, Ont.
	Ontario Hospital.....	Toronto, Ont.
	Ontario Hospital.....	Whitby, Ont.
G	Winnipeg Psychopathic Hospital.....	Winnipeg, Man.
	Selkirk, Hospital.....	Selkirk, Man.
H	Provincial Mental Hospital.....	Battleford, Sask.
	Provincial Mental Hospital.....	Weyburn, Sask.
I	Provincial Mental Hospital.....	Red Deer, Alta.
	Provincial Mental Hospital.....	Ponoka, Alta.
J	Provincial Mental Hospital.....	Essondale, B.C.
	Provincial Mental Hospital.....	New Westminster, B.C.
	Provincial Mental Hospital.....	Saanich, B.C.

ADMISSIONS, DISCHARGES, DEATHS, AND TOTAL PATIENT STRENGTH FOR THE YEAR, 1924

Total on strength December 31st, 1923.....	3,744
Total on strength December 31st, 1924.....	3,427

Months	Admis- sions	Dis- charges	Deaths	Strength
January.....	1,011	787	48	3,920
February.....	733	701	21	3,931
March.....	717	788	26	3,834
April.....	747	938	47	3,596
May.....	543	698	34	3,407
June.....	569	587	33	3,356
July.....	669	770	28	3,227
August.....	538	518	22	3,225
September.....	704	754	33	3,142
October.....	645	553	24	3,210
November.....	673	537	21	3,325
December.....	685	551	32	3,427
Totals.....	8,234	8,182	369	.....



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## PENSION MEDICAL EXAMINATIONS 1-1-24 to 31-12-24

Unit	C.E.F.	Imperials	Others	Total
A.....	2,342	259	33	2,634
B.....	2,109	66	24	2,199
C.....	3,022	98	1	3,121
D.....	5,138	1,044	62	6,244
E.....	3,062	404	19	3,485
G.....	3,658	388	10	4,056
H.....	2,917	301	22	3,240
I.....	3,592	339	23	3,954
J.....	3,444	525	9	3,978
K.....	1,070	25	12	1,107
M.....	1,794			1,794
U.....	3,109	2,561	52	5,722
Total.....	35,257	6,010	267	41,534

## Summary:—

Canada.....	34,018
British Isles.....	1,794
United States.....	5,722
	<u>41,534</u>

## FOREIGN RELATIONS SECTION

From January 1—December 31, 1924

The following is a comparative statement showing the numbers of pension examinations requested and reports received during 1924:—

	Requested	Received
(I) Ex-members of the Canadian forces—		
(a) Residing in Europe and Great Britain.....	1,509	1,703
(b)       "       Foreign Countries.....	87	91
(c)       "       the United States.....	2,351	3,109
(II) Ex-members of the Imperial forces residing in the United States.....	2,047	2,561
(III)       "       Australian forces—		
(a) Residing in Canada.....	21	10
(b)       "       the United States.....	41	48
(IV) Ex-members of the New Zealand forces—		
(a) Residing in Canada.....	11	8
(b)       "       the United States.....	7	4
(V) Ex-members of the Newfoundland forces in Canada.....	47	45
(VI)       "       United States forces in Canada.....	220	162
(VII)       "       French forces in Canada.....	15	13
	<u>6,356</u>	<u>7,755</u>

The difference in number between the reports on ex-members of the Allied forces requested and received is explained by the fact that in many cases examinations are cancelled before the report is received and, in the case of the ex-members of the United States forces, several returned to the United States before being examined.



STATEMENT OF PATIENTS AS ON DECEMBER 31, 1924

CANADIANS IN THE UNITED STATES

In-patients on pay and allowances.....	129	
In-patients on treatment only, including mental.....	6	
Out-patients on pay and allowances.....	8	
		143

EX-IMPERIALS IN THE UNITED STATES

In-patients on pay and allowances.....	69	
In-patients on treatment only.....	3	
Out-patients on pay and allowances.....	3	
New Zealanders and Australians.....	3	
		78
Total on strength in United States.....		221

CANADIANS IN THE UNITED STATES

Discharged from hospital.....	491	
Cases treated as out-patients.....	75	
Died.....	20	
		586

IMPERIALS IN THE UNITED STATES

Discharged from hospital.....	289	
Cases treated as out-patients.....	33	
Died.....	10	
		332
		918

STATEMENT OF EX-MEMBERS OF THE ALLIED FORCES TREATED IN CANADA DURING THE YEAR 1924

Force	On Strength Jan. 1, 1924	Admissions	Discharges	Deaths	On Strength Dec. 31, 1924
Australian.....	1	4	4	.....	1
French.....	2	4	2	1	3
Newfoundland.....	.....	8	7	.....	1
South African.....	.....	2	2	.....	.....
United States.....	10	23	21	.....	12
Total.....	13	41	36	1	17

TUBERCULOSIS

The work of the department during the year 1924 in so far as tuberculosis is concerned is outlined in the tables below.

During the year the Sir Oliver Mowat Sanatorium at Kingston has reverted to the control of the Kingston Health Association, leaving only one institution, the Central Alberta Sanatorium at Robertson, near Calgary, under departmental operation and control. Patients are receiving treatment in provincial and other institutions in all provinces where these exist.

Table 1 shows that admissions have decreased by 224, deaths by 15, and the average number on strength monthly by 206 during the year 1924 as compared with 1923.

Table 2 shows only 276 new cases of tuberculosis accepted for treatment during 1924, a decrease of 133 over the preceding year, while table 4 shows that one-third of those in hospital on December 31 were receiving treatment for the first time.



Although table 1 shows an average of 839 patients on strength during each month in the year, table 3 shows that of this number an average of 75 were receiving treatment without full pay and allowances.

Table 5 is compiled from available data and, as in former reports, is to be considered as only approximately correct.

TABLE 1.—NUMBER OF TUBERCULOUS EX-SERVICE PATIENTS ADMITTED, DIED, DISCHARGED AND REMAINING ON STRENGTH DURING THE YEAR, 1924

Month	Admis- sions	Transfers on	Deaths	Dis- charges	Transfers off	Strength
On Strength, December 31, 1923						958
January	151		20	115	13	961
February	123	4	8	123		957
March	96		11	104	2	936
April	125	11	23	120		929
May	90	9	16	131		881
June	74		10	120		825
July	97	6	16	141		771
August	70	10	12	77		762
September	100	7	18	111		740
October	101		12	93	3	733
November	121		5	73		776
December	108	4	19	76		793
Totals	1,256	51	170	1,284	18	

Average on strength at end of each month—839

TABLE 2.—EX-SERVICE MEN TAKEN ON STRENGTH FOR TREATMENT FOR TUBERCULOSIS DURING 1924, ANALYSED AS PRIMARY ADMISSIONS AND RE-ADMISSIONS

Month	As Primary Admissions	As Re-Admis- sions	Total Admissions
January	16	122	138
February	36	91	127
March	23	71	94
April	41	95	136
May	25	74	99
June	10	64	74
July	26	77	103
August	39	51	80
September	30	77	107
October	19	79	98
November	28	93	121
December	26	86	112
Total	309	980	*1,289
Percentage	23.97%	76.03%	

*Admissions as per Table 1	1,256
Transfers on as per Table 1	51
	1,307
Transfers off as per Table 1	18
Total admissions	1,289



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TABLE 3.—NUMBER OF TUBERCULOUS EX-SERVICE PATIENTS ADMITTED, DISCHARGED, DIED AND REMAINING ON STRENGTH DURING YEAR 1924, TREATMENT ONLY

1924	Admissions	Discharges	Deaths	Transfers to other Treatment or P. and A.	Strength
Strength December 31, 1923.....					66
January.....	48	22	5	8	79
February.....	41	26		10	84
March.....	30	18	1	7	88
April.....	33	19	5	10	87
May.....	21	14	2	19	73
June.....	9	8	2	7	65
July.....	17	15	1	6	60
August.....	14	8	1	9	56
September.....	11	5	2	8	52
October.....	24	9	2	9	56
November.....	22	4	1	6	67
December.....	24	7	2	17	65
Total.....	294	155	24	116	

TABLE 4.—EX-SERVICE MEN ON STRENGTH FOR TREATMENT FOR TUBERCULOSIS ON DECEMBER 31, 1924. ANALYSED ACCORDING TO YEARS IN WHICH ADMITTED OR RE-ADMITTED

Year in which taken on strength	As Primary Admissions	As Re- Admissions	Totals
1918 (After April 1).....	5		5
1919.....	20	1	21
1920.....	14	9	23
1921.....	12	17	29
1922.....	36	30	66
1923.....	63	97	160
1924.....	113	376	489
Total on strength December 31, 1924.....	263	530	793
Percentage.....	33.16%	66.84%	100%

TABLE 5.—COMPUTED NUMBER OF EX-SERVICE MEN TAKEN ON STRENGTH FOR TREATMENT FOR TUBERCULOSIS PREVIOUS TO DECEMBER 31, 1924, AND OF THOSE STILL ALIVE ON THAT DATE

Patients taken on strength for treatment for Tuberculosis to December 31, 1924.....	11,016
Tuberculosis patients struck off strength by death to December 31, 1924.....	1,848
Tuberculosis patients who died as pensioners not on treatment strength to December 31, 1924.....	450
Total patients taken on strength for treatment for tuberculosis, who died as pensioners or as patients, to December 31, 1924.....	2,298
Total patients taken on strength for treatment for tuberculosis and who were still alive December 31, 1924.....	8,718

NEUROPSYCHIATRIC SERVICE

TABLE No. 1.—NUMBER OF NEUROPSYCHIATRIC CASES REPORTED SINCE BEGINNING OF WAR UNTIL DECEMBER 31, 1924

Neuroses.....	6,740
Psychoses and defect.....	3,776
Epilepsy.....	829
Head injury.....	1,293
Organic-neurological (including peripheral).....	982
Alcoholics, drug habitues, undesirables.....	357
	13,977



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TABLE 2.—ADMISSIONS DEPARTMENTAL NEUROPSYCHIATRIC HOSPITALS, 1924

	Westminster		Ste. Anne's	
	Voluntary	Commitment	Voluntary	Commitment
January	20	2	13	0
February	17	0	5	0
March	6	2	6	0
April.....	13	0	12	0
May	13	3	19	0
June	7	1	9	0
July..	13	1	8	1
August	11	1	9	1
September	6	0	16	0
October.....	12	2	16	0
November	7	1	11	0
December.....	6	2	9	1
	131	15	133	3
	146		136	
	Per cent, 89.7		Per cent, 97.8	

Voluntary, both hospitals . . . . . Per cent. 93.6

TABLE 3.—DISCHARGES DEPARTMENTAL NEUROPSYCHIATRIC HOSPITALS, 1924

	Westminster				Ste. Anne's			
	Re-covered Improved	Unimproved	Died	Total	Re-covered Improved	Unimproved	Died	Total
January.....	6	2	2	10	13	1	3	17
February.....	3	4	1	8	12	1	0	13
March	7	3	1	11	9	5	0	14
April.....	11	4	5	20	8	0	0	8
May.	12	3	2	17	15	1	0	16
June.....	6	4	1	11	11	1	1	13
July.....	9	5	0	14	11	1	0	12
August	5	3	2	10	5	3	1	9
September..	5	3	1	9	8	2	0	10
October.....	4	2	1	7	11	1	0	12
November....	4	2	1	7	4	0	1	5
December.....	3	1	0	4	5	0	1	6
Totals.....	75	36	17	128	112	16	7	135

TABLE 4.—DIAGNOSES. ALL CASES IN RESIDENCE MONTHLY, DURING 1924, WESTMINSTER HOSPITAL

	Jan.	Feb.	Mar	April	May	June	July	Aug	Sept.	Oct.	Nov.	Dec.
Primary mental defect	32	34	32	32	32	32	31	27	30	28	28	30
Epilepsy.....	9	20	29	21	26	26	25	24	25	25	26	27
Cerebro-spinal syphilis	24	24	24	23	24	23	25	26	25	24	25	25
Dementia praecox	262	272	270	272	270	272	279	280	275	282	282	281
Neurosis	36	38	38	38	38	38	31	41	41	38	41	40
Alcoholism	1	1	1	1	1	1	1	1	0	0	0	1
Drug Habit	3	2	2	2	2	1	1	1	1	1	2	2
Surgical	0	0	0	0	0	0	0	0	0	0	0	0
Others.....	34	35	37	28	32	28	29	24	24	27	25	27
Totals	427	436	433	426	425	422	422	424	421	428	429	433



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TABLE 5.—DIAGNOSES, ALL CASES IN RESIDENCE MONTHLY, DURING 1924, STE ANNE'S HOSPITAL

	Jan.	Feb.	Mar.	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
Primary mental defect.....	19	19	20	19	18	16	13	12	11	14	14	14
Epilepsy.....	9	9	7	6	5	6	6	6	5	9	9	9
Cerebro-spinal syphilis.....	13	12	10	11	7	7	7	7	7	7	7	7
Dementia praecox.....	225	224	220	219	219	215	217	220	218	216	217	219
Neurosis.....	21	20	1	1	1	3	2	1	1	2	2	2
Alcoholism.....	5	5	5	4	4	5	5	5	5	5	5	5
Drug Habit.....	1	1	1	0	0	0	0	0	0	0	0	0
Surgical.....	0	0	0	0	0	0	0	0	0	0	0	0
Others.....	26	21	36	38	48	46	45	43	51	49	54	53
Totals.....	319	311	300	298	302	298	295	294	298	302	308	309

TABLE 6.—PERCENTAGE OF ALL IN-PATIENTS OCCUPIED, 1924

	West-minster	Ste. Anne's
	p.c.	p.c.
January.....	78	61
February.....	77	57
March.....	80	73
April.....	79	74
May.....	77	75
June.....	79	75
July.....	72	75
August.....	80	75
September.....	86	76
October.....	87	76
November.....	82	75
December.....	81	75
Average.....	79.8	72.25

REPORT OF MEDICAL STORES SECTION FOR THE YEAR 1924

The department has continued the policy of centralized purchasing and distribution of medical and surgical supplies as outlined in previous annual reports. The following statement summarizes the operations of Medical Stores for the twelve-month period ending December 31, 1924:—

Total value of stock on hand December 31, 1923.....	\$24,502 16
Total value of goods received during period.....	73,421 08
Total value of goods issued during period.....	80,548 83
Total value of stock on hand in stores as at December 31, 1924.....	17,374 41

DIETETICS

The department has continued the same policy as regards food service in hospitals and sanatoria. The dietitians are responsible for the requisitioning, preparation and distribution of food, the management of employees and the general sanitation of the dietary department. A monthly report is submitted to head office from each departmental institution, showing an analysis of amounts, prices and the total cost of each classification of food used in the institution; also a summary of the menus provided and details of special diets. These reports are reviewed, and a comparative criticism is returned to the institution so that each may have the advantage of the average experience. In the Units where poultry raising and gardening operations have been carried on, primarily for curative purposes, the institutions have benefited considerably.



The system inaugurated in connection with the Diabetic Clinic at Toronto is now also carried on in most of the hospitals. The correctly prepared, proportioned and selected diet is so intimately allied with treatment that it has necessitated the closest co-operation of the dietary and medical staffs. The preparation of food for diabetics is arranged quite separately from the general food supply and is done under the supervision of the dietitians. Materials used are weighed and left-overs from trays, if any, are weighed and checked. Patients are instructed regarding the food that is permitted and the articles of diet to be avoided. On leaving hospital, each patient is provided with a copy of all recipes used, information regarding certain food stuffs, and where these are obtainable, also a copy of the "Insulin Diabetic Diet Table," in order that treatment may be carried on at home. The need for guidance in after-care is of such vital necessity that a book has recently been written by the two dietitians who were the first to provide dietary treatment in conjunction with the use of insulin. The book is a simplified hand-book for diabetics, devoted chiefly to dietary recipes and suggestions. It is of great value in the treatment of diabetes, having been compiled as a result of the successful experimental work at the original Diabetic Clinic at Christie Street Hospital, Toronto.

DENTAL SERVICES

The following dental clinics were closed in 1924:—  
Mowat Sanatorium, Portsmouth, Ontario.  
Windsor, Ontario.  
Calgary, Alberta.  
Victoria, British Columbia.

The employees of the Dental Division now number 31, as compared with 46 on December 31, 1923.

A resume of the services rendered during the year January 1, 1924 to December 31, 1924 follows:—

DEPARTMENTAL CLINICS

	Canadians	Imperials	Other forces	Total
Completed.....	2,321	164	22	2,507
Operations.....	49,546	3,117	418	53,081

CIVILIAN DENTAL REPRESENTATIVES

Completed.....	664	28	4	696
Operations .....	6,263	289	45	6,597

UNITED STATES VETERANS' BUREAU

Completed .....	147	62	2	211
Operations .....	1,306	540	6	1,852

POST-DISCHARGE TREATMENT COMPLETED UNDER PROVISIONS OF ORDER IN COUNCIL P.C. 963

Canada, 16.

United States, 3.

Total, 19.

SUMMARY

Total cases completed—all forces, all countries.....	3,433
Total operations—all forces, all countries.....	62,250



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**ADMINISTRATION BRANCH**

During the year 1924 the accounting work of the department which up to April 1 had been conducted as a separate branch under the direction of a Supervisor of Expenditures, was placed under the control of the Director of Administration with a Chief Accountant in charge. No other changes of importance took place in the organization of this branch.

Every effort has been made to effect as big reductions in staff as possible with the following results:—

	Staff	Salaries
		\$
Administration Branch, December 31, 1923.....	920	1,099,880
Reduction during the year.....	193	208,048
Administration Branch, December 31, 1924.....	727	891,832
Accounts Branch, December 31, 1923....	305	394,832
Reduction during the year.....	51	64,676
Accounts Division, December 31, 1924.....	254	330,156

The salaries of the staff employed in the Orthopædic and Surgical Appliances Division shop are absorbed in the cost of manufacturing. As they are not a charge against the general administrative cost they are not included in the statement shown above.

	Staff	Salaries
		\$
O. and S. A. Division, December 31, 1923.....	125	223,750
Reduction during the year.....	16	35,783
O. and S. A. Division, December 31, 1924.....	109	187,967
Total reduction Administration Branch for the year 1924.....	260	308,507

**VOCATIONAL TRAINING**

During the past year\* 180 ex-soldiers were accepted for training and on December 31, 87 were still on the strength.

**LOANS**

During the year 20 applications were approved entailing an expenditure of \$7,986.76.

The collections during the year have been very satisfactory.

\*Of this number 40 were trained in Federal Government Departments under the provisions of P. C. 2944.



VOCATIONAL LOAN ACCOUNTS

	"A" Q. C.	"B" N.S. & P.L.I.	"C" I. Out.	"D" C. Out.	"G" Man.	"H" Sack.	"I" Alfa.	"J" B.C.	"K" N.B.	Sub Totals	Totals
Cash received previous calendar years	11,124 51	20,017 77	18,734 13	112,838 27	20,214 76	16,651 58	30,437 71	59,295 95	11,648 08	331,262 76	
Cash received 1924	2,104 84	3,193 74	1,785 69	28,402 57	5,457 00	5,222 39	6,537 85	10,039 50	3,451 71	69,200 29	400,463 05
Transfers to Government department 1924	6,129 68	7,768 78	7,117 98	36,025 93	6,999 18	4,247 73	7,357 63	14,219 24	1,395 64	91,261 79	
Transfers to Government department 1924	1,661 54	741 56	920 67	2,418 50	1,075 05	757 24	1,488 57	811 15	888 66	10,572 94	101,834 73
Transfers to D.S.C.R. to date	10 75	84 00	472 00	1,189 31		10 00	130 00	211 75			2,107 81
Outstanding balance, December 1924	5,284 55	4,577 26	7,146 32	40,266 47	11,468 99	9,492 09	14,075 86	12,953 58	5,102 16		110,367 28
Total	26,620 87	36,183 11	39,186 79	256,141 05	45,214 98	36,381 03	69,027 62	97,531 17	22,486 25		614,772 87



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## EMPLOYMENT

Further progress was made during the year towards amalgamating the Employment Service of the department with that of the Employment Service of Canada. This work has now been transferred in every Province except the province of Quebec. The employment situation as regards disabled ex-service men has not been as good during the year 1924 as it was during 1923. Reports received indicate that there will be a great deal of unemployment among this class of ex-soldiers during the coming winter.

	1921	1922	1923	1924	Totals
Disabled men . . . . .	970	516	375	296	2,157
Ex-service men (not disabled)	1,218	920	817	703	3,658

## TRAINING AND EMPLOYMENT IN THE FEDERAL CIVIL SERVICE

During the year 40 disabled men were accepted for training under the provisions of P.C. 2944. Thirty-five of these have completed training and been provided with positions through the Civil Service Commission. Five are still in training.

## TRAINED AND PLACED BY YEARS

Department	1921	1922	1923	1924	Totals
Agriculture.....	1	0	2	1	4
Air Board.....	2	0	0	0	2
Auditor General's.....	0	0	0	3	3
Customs and Excise.....	0	1	0	2	3
Health.....	2	1	2	1	6
Immigration and Colonization..	0	0	2	1	3
Interior.....	0	0	0	2	2
Marine and Fisheries.....	0	1	2	0	3
Post Office.....	17	0	2	3	22
Public Printing and Stationery	0	0	0	2	2
Public Works.....	0	0	19	20	39
Trade and Commerce.....	8	3	1	0	12
	30	6	30	35	101

## RELIEF

The amount of relief orders issued each month of 1924 was as follows:—

January . . . . .	\$ 55,523 35	July . . . . .	\$ 4,986 71
February... . .	62,422 99	August . . . . .	3,544 33
March . . . . .	65,012 80	September . . . . .	4,433 26
April. . . . .	50,736 35	October . . . . .	8,016 26
May . . . . .	5,168 91	November . . . . .	17,796 24
June.. . . .	3,787 15	December.. . . .	55,537 75
		Total....	\$ 336,966 10



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Relief granted in the various units during 1924 was as follows:—

Province	Unit	Amount of Relief	
		\$	\$
Quebec.....	A		79,860 41
Nova Scotia and Prince Edward Island...	B		4,450 86
Eastern Ontario.....	C	24,450 21	
Central Ontario.....	D	151,839 03	
Western Ontario.....	F	6,770 49	
			183,059 73
Manitoba.....	G		56,086 79
Saskatchewan...	H		4,468 27
Alberta.....	I		4,181 79
British Columbia.....	J		4,288 55
New Brunswick.....	K		569 70
Total.....			336,966 10



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Relief as issued by weeks during 1924:—

1924		Men	Amount
1st week, January	5.	545	\$ 6,219 89
2nd " "	12....	1,032	12,082 90
3rd " "	19.....	1,207	11,984 36
4th " "	26.....	1,340	12,418 99
5th " February	2.....	1,158	12,817 21
6th " "	9.....	1,494	18,087 06
7th " "	16.....	1,601	16,261 16
8th " "	23.....	1,572	14,930 41
9th " March	1.....	1,422	13,144 36
10th " "	8.....	1,775	20,759 11
11th " "	15.....	1,673	17,371 43
12th " "	22.....	1,579	15,101 85
13th " "	29.....	1,358	11,780 41
14th " April	5.....	1,255	14,860 56
15th " "	12.....	1,258	15,771 16
16th " "	19.....	989	9,443 21
17th " "	26.....	792	6,842 23
18th " May	3.....	458	3,819 19
19th " "	10.....	203	1,529 68
20th " "	17.....	177	1,412 45
21st " "	24.....	171	1,116 83
22nd " "	31.....	125	1,109 95
23rd " June	7.....	129	1,041 88
24th " "	14.....	119	937 46
25th " "	21.....	114	914 71
26th " "	28.....	109	893 10
27th " July	5.....	113	993 64
28th " "	12.....	117	971 97
29th " "	19.....	130	1,059 70
30th " "	26.....	140	1,057 24
31st " August	2.....	119	904 16
32nd " "	9.....	115	922 46
33rd " "	16.....	114	833 16
34th " "	23.....	112	886 22
35th " "	30.....	107	902 49
36th " September	6.....	115	1,027 36
37th " "	13.....	139	1,167 39
38th " "	20.....	150	1,149 79
39th " "	27.....	147	1,088 72
40th " October	4.....	148	1,303 90
41st " "	11.....	187	1,565 06
42nd " "	18.....	190	1,670 83
43rd " "	25.....	220	1,792 11
44th " November	1.....	228	1,684 36
45th " "	8.....	274	2,512 23
46th " "	15.....	428	3,636 91
47th " "	22.....	575	5,321 81
48th " "	29.....	698	6,325 29
49th " December	6.....	848	9,378 74
50th " "	13.....	1,120	11,689 77
51st " "	20.....	1,327	14,386 74
52nd " "	27.....	1,271	12,301 34
28th to 31st December, 1924.....		855	7,781 16
		33,642	\$ 336,966 10

## BLINDED SOLDIERS

After care of blinded ex-members of the forces has been carried on through arrangements made with the Canadian National Institute for the Blind. The Institute with its services organized in various parts of Canada operates through its representatives or establishes such other contact as may be necessary in individual cases. It is not necessary to deal at length with the forms of service being given beyond listing as follows:—

- 1st. Book loans from Library.
- 2nd. Monthly Braille magazine.



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- 3rd. Provision of raw material at cost price.
- 4th. Purchase for cash of products in excess of local sales.
- 5th. Employment in industries organized by institute.
- 6th. Placement in private industries or occupations.
- 7th. Visiting, follow up and advice with more or less continual contact by correspondence.
- 8th. Provision of poultry feed at cost price for poultry farmers.
- 9th. Provision of typewriter and Braille writer supplies.
- 10th. Provision of brush-up courses through home teachers, etc., where necessary.

Club rooms are permanently maintained at Pearson Hall for the use of blinded soldiers only, also lodging accommodation for transient blinded soldiers. In September of this year a meeting of the members of the Sir Arthur Pearson Club of Blinded Soldiers and Sailors was held at Pearson Hall, followed by a social gathering and reunion. This was attended by all blinded soldiers within reasonable distance.

Blinded soldiers are, with scarcely an exception, now settled down in their own homes or with relatives or friends and are following trades or occupations for which they were trained. In a certain number of cases original occupation has been given up owing to ill health or changed circumstances while in others opportunities have led to change. Listed below will be found occupational divisions with stated number of men following each line mentioned.

During the year the death of two blinded soldiers has been reported. This brings the number of blinded soldier deaths up to ten.

TABLE SHOWING OCCUPATIONS OF BLINDED SOLDIERS

Boot repairing and matmaking.....	3
Broom making.....	3
Book agent.....	2
In business for themselves.....	7
Employed with business firms.....	9
Employed with Canadian National Institute for the Blind.....	1
Commercial salesman.....	1
Farming.....	8
General secretary.....	1
Instructor in Braille stenography.....	1
Insurance.....	2
Joinery.....	4
Massage.....	19
Matmaking and netting.....	5
Osteopathy.....	2
Piano tuning.....	2
Poultry farming, netting, etc.....	16
Reed articles, rattan work, netting.....	31
Returned to former occupations.....	4
Stenographer with business firms.....	1
Stenographer with government.....	6
Translating and teaching French.....	1
Unable, unwilling or waiting for work.....	27
Retired on account of ill health or other reasons.....	2
Deceased.....	10

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Of the above classified list 125 are resident in Canada, 29 in England, 1 in Belgium, 1 in France and 2 in the United States.

### SHELTERED EMPLOYMENT

Workshops are still operated by the Red Cross Society in Halifax, St. John, N.B., Montreal, Winnipeg, Vancouver and Victoria under the agreement outlined in last year's report. Little change in organization has taken place, but the Montreal shop has removed to larger and better equipped premises.



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The department is taking over the operation of the St. John workshop on January 1, 1925.

The department still continues to operate Vetreft shops at Toronto, Hamilton, Kingston, and London. Owing to the necessity of vacating the Scott Barracks at Hamilton the shop and sub-unit office staff were moved to the Sanford building on February 7, 1924. After careful investigation it was found to be desirable and economical to move the Toronto shop also. A new one-story building 60 feet by 100 feet was constructed at Christie Street Hospital; it was occupied on December 1, 1924, in addition to taking over part of the O. and S. A. Factory and an unoccupied building. This centralizes all the department's activities in Toronto and affords excellent shop accommodation.

On the whole the workshops have made a very good showing, more particularly when the difficulties due to the prevailing industrial depression are taken into consideration. They are all becoming firmly established in the community and receiving good support.

The need of some provision of this nature was closely examined into by the Ralston Commission and favourably reported on. A number of the men have shown marked improvement and are fit for outside employment, but satisfactory placements are hard to secure.

Arrangements were again effected whereby the department secured the manufacture of the poppies and wreaths for Armistice Day. Orders were secured for practically the whole Dominion and in the case of British Columbia, Manitoba, Quebec, Ontario, Nova Scotia, and New Brunswick the poppies were made in the provincial workshops. In Alberta and Saskatchewan, where no workshops are operated, the work was given to disabled veterans through an arrangement with the unit offices.

The number of men on strength as at December 31, 1924, was 346, distributed as follows:—

*Red Cross Workshops—*

Halifax.....	20
St. John, N.B.....	22
Montreal.....	32
Winnipeg.....	40
Vancouver.....	37
Victoria.....	32

*Departmental Workshops—*

Toronto.....	99
Hamilton.....	35
London.....	18
Kingston.....	11

Since provision was first made for the care of this class 1,053 men have been struck off the strength of the shops, of whom approximately 50 per cent have gone to regular employment, or owing to increase of pension, etc., have taken their discharge from the shops.

The average cost per man per month based on returns for the past year for all shops is \$30.78.

## RETURNED SOLDIERS' INSURANCE DIVISION

The latest date to which applications for insurance under the Returned Soldiers' Insurance Act could be received was September 1, 1923. The work of issuing policies has, therefore, now ceased. The principal work of the division is now concerned in the receiving of premiums and the paying of claims. There is a considerable volume of work, however, entailed in these activities, as an average of twenty thousand remittances are received each month, and during the calendar year just closed 267 claims were received for a policy value of \$687,500.

The settlement of death claims entails the most careful supervision, as many legal points are constantly arising. Many policies have now earned the



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right to cash values or extended term insurance, and by September, 1925, all policies will have earned these privileges.

To date 211 have surrendered their policies for cash.

The income received from premiums has been more than sufficient to meet all claims, and it is anticipated that this condition will continue for some years to come.

## STATEMENT FOR PERIOD JANUARY 1, TO DECEMBER 31, 1924

## POLICIES

Surrendered for cash.....	211	\$ 605,000 00
Reduced paid-up.....	14	7,516 00
On extended term.....	403	1,015,500 00
Disability claims.....	11	21,625 00

## DEATH CLAIMS

Policy value of death claims to December 1923.....	723	\$ 2,253,000 00
Policy value of death claims Jan.-Dec. 1924.....	267	687,500 00
Total value of death claims to December 31, 1924.....	990	2,940,500 00
Settled by cash payment or annuity December 1923.....	498	\$ 1,652,220 17
Settled by cash payment or annuity Jan.-Dec. 1924.....	183	598,452 94
	681	\$ 2,250,673 11
Insurance cancelled by Section 10 R.S.I. Act, December 1923...	158	\$ 419,779 83
Insurance cancelled by Section 10 R.S.I. Act, Jan.-Dec. 1924....	78	140,049 06
	236	559,828 89
Claims pending settlement at December 31, 1924.....	73	

## LAPSES

To December 1923.....	6,466	\$15,405,500 00
Jan.-Dec. 1924.....	4,585	9,900,000 00
	11,051	\$25,305,500 00

## RE-INSTALLMENTS

To December 1923.....	4,268	\$10,244,000 00
Jan.-Dec. 1924.....	2,184	4,687,000 00
	6,452	\$14,931,000 00
Net lapses.....	4,599	\$10,374,500 00
Policies in force as at December 31, 1924.....	27,666	\$61,404,500 00

## INCOME AND EXPENDITURE

Balance as at December 31, 1923.....	\$ 1,696,656 80
Income January to December, 1924...	1,742,235 68
	\$ 3,438,892 48
Expenditure January to December, 1924.....	545,045 04
Balance as at December 31, 1924.....	\$ 2,893,847 44
Interest from April 1, to December 31, 1924, not included.	

## ORTHOPÆDIC AND SURGICAL APPLIANCES DIVISION

The work of the division during the past year has closely followed that of previous years and the twelve Orthopædic Depots are still operating.

The return of appliances issued corresponds with that of last year in that there is again a general slight decrease on the whole. The rawhide dress arm which was introduced in 1922 still finds great favour on account of its lightness and this development of the department is an important one.



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There is no radical change to report from the designs and standards of last year, although the average weight of artificial legs shows a decrease which is greatly appreciated by the wearers. There has naturally been certain agitation regarding the introduction of metal limbs and the department ordered two from each of the leading manufacturers in England. These are all of the wood metal type and they are at present being tried out in actual use. Observations made so far do not show any pronounced superiority of the wood metal limb over the very satisfactory willow appliance which is now being manufactured. The department has also successfully produced a Duralumin metal shin which is meeting with success, and the experimental shop has produced a combination Duralumin control of standard type to replace three of those already in use.

The Ophthalmic Section is kept very busy, and many extremely difficult cases, after extensive trials, have been fitted with satisfactory eyes.

One marked feature of the year's work has been in the manufacture of orthopædic boots. By improved methods of manufacture and the co-operation of the depots a reduction in cost of \$2.78 per pair has been effected.

The average costs of the different classes of appliances manufactured during the past four years is as follows:—

	1921	1922	1923	1924
	\$	\$	\$	\$
Artificial legs.....	81 73	76 34	78 28	70 99
Artificial arms.....	97 53	56 27	54 37	76 96
Peg legs.....	27 55	35 15	32 48	32 87
Orthopædic boots.....	20 48	20 80	20 59	17 81
Minor orthopædic appliances.....	13 39	8 83	7 83	8 24
Spectacles.....			5 05	4 78
Artificial eyes.....			4 59	4 56

A comparison with last year's figures shows a general decrease, except in the case of arms and minor orthopædic appliances. In the former the increase is due to the rawhide arm and the latter to the fact that abdominal belts and appliances of this nature are practically all made in the depots now, instead of being purchased.

The increase in the average cost of the arms is due to the additional cost in making the rawhide arm. The additional comfort given to the wearer is well worth the additional cost.



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NUMBER OF VARIOUS APPLIANCES ISSUED BY THE ORTHOPAEDIC AND SURGICAL  
APPLIANCES DIVISION

—	Delivered Prior to 1924				Delivered during 1924				Total
	Do- minion of Canada	Work- men's Compen- sation Boards of Canada	London, Eng- land	United States of Ameri- ca	Do- minion of Canada	Work- men's Compen- sation Boards of Canada	London, Eng- land	United States of Ameri- ca	
Legs, all types . . . . .	7,202	62	333	103	517	23	46	41	8,327
Arms, all types . . . . .	2,387	80	45	9	136	29	4	1	2,691
Orthopaedic boots . . . . .	32,118	9	475	128	5,261½	25	70	84	38,170½
Peg legs . . . . .	1,382	36	8	...	51	18	...	1	1,496
Optical supplies . . . . .	19,845	31	132	98	1,874	36	27	66	22,112
Minor orthopaedic ap- pliances . . . . .	72,712	477	2,408	441	20,639	254	282½	302	97,515½
Repairs to legs . . . . .	30,007	70	821	88	6,288	38	118	68	37,498
Repairs to arms . . . . .	2,953	33	40	8	446	19	5	7	3,507
Repairs to boots . . . . .	35,056	2	197	91	6,183	2	45	60	41,616
Repairs to all other ap- pliances . . . . .	8,735	2	225	26	1,116	2	13	6	10,119
Total . . . . .	212,377	802	4,684	986	42,511½	446	610½	635	263,052

## PAY AND PENSIONS DIVISION

The functions of this division have not changed materially during the past year. The most important alteration was the transfer of the Pensions Administration Section (whose function was to give effect to the decisions of the Board of Pension Commissioners) to the Accounts Division when that division came under the jurisdiction of the Director of Administration. This transfer naturally decreased the staff and the monthly pay-roll. On December 31, 1923, the number of staff was 41 and the total monthly pay-roll \$3,675. On December 31, 1924, the number of staff was 14 and the total monthly pay-roll \$1,550.

## CHAPLAIN SERVICES

Religious work in the hospitals and visitation of the sick, whether in hospital or in their homes, has been maintained by the chaplain services. At present one full-time and fifteen part-time chaplains take care of this work. This is a reduction of three part-time chaplains over the preceding year. The total cost for chaplain services at present is \$9,470 per year. The Canadian Red Cross, the Y.M.C.A., and kindred organizations have carried on their work in providing recreation and entertainment for the patients in the hospitals during the past year.

## ASSISTANCE FOR RETURN OF EX-MEMBERS OF THE FORCES TO BRITISH ISLES

The Parliamentary Committee on Pensions and Soldiers' Re-establishment recommended that in special cases assistance should be granted to men who were patients of the department to enable them to return to their own people overseas. During the past year authority was granted in the following case:—

P.C. 281-1940, dated October the 31st, 1924, authorized transportation to Lt. Thomas Stephens, his wife and child, from Montreal to England. This was given effect to and carried out in December, 1924.



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## INVESTIGATION SECTION

During the year 1924 investigations have been carried out by the Investigation Section as follows:—

Social Service Reports regarding orphan children to the number of 600.

Investigations concerning widows and children and dependent parents approximately 5,000.

Investigations concerning the dependants of disability pensioners approximately 200.

Other investigations to the number of 50 have been carried out at the request of the Australian Government.

As a result of the investigations carried out the Board of Pension Commissioners have been enabled to decide whether pension shall be awarded, continued, cancelled, increased or decreased. The nature of other investigations was to ascertain whether pension is properly applied for the care of such children as are in receipt of pension. New claims received have also required investigation. Inquiry was necessary in many cases to ascertain whether widows had remarried or not. Inquiry was also carried out as to whether guardians were expending pension moneys wisely for the care of children entrusted to them or not. Investigations were conducted concerning the condition of pensioners claiming additional pension for alleged dependents. Complaints made concerning disability pensioners who are not supporting their dependents are also inquired into.

Inquiry is also made into claims made by dependents in cases where it is shown that the death of an ex-member of the Forces, or pensioner, is attributable to service and that the dependents are eligible for pension or insurance.

The above procedure, in so far as disability pensioners and dependent parents, widows and children and orphan children are concerned, is also carried out in Great Britain and Western Europe.

## PAYMENTS OF WAR SERVICE GRATUITY

The total number of War Service Gratuity payments between January 1, 1924, and November 30, 1924, was 110, amounting to—principal, \$13,151.49, and interest, \$2,231.40.

In sixteen cases lump sum payments were made to the amount of \$3,501.65 and interest \$647.84.

Payments to the Director of Records were made in nine cases, the principal amounting to \$3,159.97, and interest \$587.86.

The number of ordinary payments completed was twenty-four, amounting to—principal, \$2,332.23, and interest, \$995.70.

The number of monthly payments was thirty-six, amounting to—principal, \$2,575 and the number of payments made to the Receiver General was twenty-five, amounting to \$1,582.64.

## FOREIGN RELATIONS SECTION

Pursuant to the reciprocal arrangements entered into between the Department of Soldiers' Civil Re-establishment and the respective Governments of the United States of America, South Africa, France and Belgium, the Foreign Relations Section of this division has continued to furnish such benefits as were due ex-members of the Allied forces resident in Canada (excluding ex-Imperials), ex-members of the Canadian forces resident outside Canada (exclusive of Great Britain and the Irish Free State) and ex-members of the Imperial forces resident in the United States of America.

As might be expected by far the greater part of such benefits have been distributed to Canadian and British ex-service men in the United States of



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America, who (with the exception of ex-British officers) are eligible to the same benefits as if they were residing in Canada.

Examinations, hospitalization and treatment are arranged and provided by the United States Veterans' Bureau, which bureau is reimbursed by the department for its expenditure. Such allowances however as are due the pensioners and patients are paid direct to them by this division. The following is a statement of the disbursements during the year, January 1 to December 31, 1924:—

(a) Treatment pay and allowances issued.....	\$ 181,924 79
(b) Clothing for the insane.....	192 50
(c) Funeral grants.....	2,785 38
(d) Travelling allowances to patients—	
(1) ex-Canadians.....	383 30
(2) ex-Imperials.....	287 79
(e) Travelling Allowances to pensioners—	
(1) ex-Canadians.....	1,011 54
(2) ex-Imperials.....	564 31
(f) Refunded to United States Veterans' Bureau for patients and pensioners (travelling allowances).....	23,764 26
Total .....	\$ 210,913 87

### IMPERIAL PENSIONS DIVISION

During the present year a net increase of 586 pensioners is shown in the following table:—

	Number as at 31, 12, 23	Number taken on during year	Number struck off during year	Number as at 31, 12, 24
1. Officers and dependents of officers and Royal Irish Constabulary.....	2,604	1,901	1,400	3,105
2. Disability pensioners at British rates residing in Canada and the United States.....	6,911	1,437	1,676	*6,672
3. Disability pensioners at Canadian rates residing in Canada and the United States.....	1,316	77	102	1,291
4. Widows and dependents at British rates residing in Canada and the United States.....	4,457	796	553	4,700
5. Widows and dependents at Canadian rates residing in Canada and the United States.....	350	14	19	345
6. Service pensioners and army reserve residing in Canada and the United States.....	1,324	305	131	1,498
7. Naval Service and pre-war disability pensioners residing in Canada and the United States.....	1,226	282	358	1,150
8. All others.....	214	25	12	227
Totals.....	18,402	4,837	4,251	18,988

\*Of this number 2,824 reside in the United States.

In the "Awards Section" the work has remained practically stationary except that the number of pension medical examinations has been reduced from 8,197 to 6,481; this being explained by the system of Final Awards mentioned in the report for the year 1923.

### AWARDS MADE

Canadian new awards.....	48
Canadian renewal awards.....	1,177
Canadian final payments.....	13
Amended awards.....	241
Imperial renewal awards.....	3,629
Imperial interim awards.....	811
"No payment" awards (Art. 9 pre-war disability etc.).....	559
Officers' interim awards.....	8
Comparative rates for election.....	43
	6,529
Final awards recommended.....	502



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## ENTITLEMENT APPEALS

Appeals prepared for Entitlement Appeals Tribunal—London, England.. 360

## ASSESSMENT APPEALS AGAINST FINAL AWARDS UNDER SECTION 4 OF THE WAR PENSIONS ACT, 1921

	Canada	United States
Appeals listed .....	849	447
Appeals prepared and forwarded to Federal Appeal Board, Ottawa.....	401	30
Balance to be prepared.....	448	417

At the present time the department has on strength for medical treatment 241 ex-members of the Imperial forces, of which number 75 are in the United States and 166 in Canada. During the year just closed 790 ex-members of the Imperial forces have received treatment at the hands of the department, of which number 332 were in the United States and the remaining 458 in Canada.

It is estimated that during the year 52,000 letters were despatched from the division to pensioners and to official offices.

A summary of the disbursements made by this division follows:—

## GENERAL STATEMENT OF DISBURSEMENTS MADE BY THE IMPERIAL PENSION DIVISION FROM JANUARY 1, 1924, TO DECEMBER 31, 1924

	London Account	Ottawa Account
	£ s. d.	\$ cts.
Payments of retired pay, pension, etc. to officers and dependents of officers chargeable to the War Office, Air Ministry, Ministry of Pensions, Admiralty, Indian Office, Colonial Office, Royal Irish Constabulary, including miscellaneous payments of balances of service pay, etc. authorized by War Office accounts.....	261,357 15 4	
Treatment allowances at Imperial rates to officers.....	2,042 10 9	
Payments of pension to W.O.'s, men and dependents chargeable to War Office, Ministry of Pensions and Admiralty accounts.....	438,929 19 2	704,484 91
Payment of Chelsea pensions—chargeable to War Office.....	57,633 9 5	
Payment of Naval pensions—chargeable to Admiralty.....	25,145 9 6	
Payment of marriage allowance—chargeable to War Office.....	483 7 7	
Payment of Reserve Pay—chargeable to War Office.....	148 14 1	
Payment of Decoration Awards in respect to members of C.E.F.—chargeable to War Office.....	4,381 1 0	
Payments to Department in respect of treatment and maintenance, pay and allowances, subsistence and sundries, medical examinations, clothing and comforts, and transportation—chargeable to Ministry of Pensions.....		626,501 31
Miscellaneous charges to War Office, Ministry of Pensions and Admiralty.....		6,648 84
Sub accounts including express charges and postage.....		89 80
Commission paid during 1924.....	27,225 4 6	28,157 59
Canadian Supplementary Pensions, officers and dependents—chargeable to Canadian Government.....		60,260 53
Canadian Supplementary Pensions, W.O.'s, N.C.O.'s and men—chargeable to Canadian Government.....		16,682 31
Payment of difference between proceeds in currency of sterling pension and par rates of exchange to pensioners in receipt of Canadian Supplementary Pensions—chargeable to Canadian Government.....		10,687 94
Total .....	817,347 11 4	1,453,513 23



## ENGINEERING DIVISION

The Engineering Division is responsible for the maintenance and repairs to hospitals, clinics and administration offices. Also for rentals, taxes and water rates, fuel supply, fire protection, mechanical transport, laundries and farm and garden operations.

## MAINTENANCE AND REPAIRS

The Department of Public Works upon request carry out major repairs, the general maintenance being taken care of by the employing of general service staff under the department.

Department of Public Works' appropriation, twelve months to December 31, 1924.....	\$ 31,250 00
Expenditure—Appropriation used up by October 1, 1924.....	
Dept. S.C.R. appropriation, twelve months to December 31, 1924..	45,165 00
Expenditure.....	45,161 00

## RENTALS

Premises rented through the Department of Public Works comprise practically all accommodation used by this department.

Rentals in force January 1, 1924.....	\$ 113,322 84
“ “ December 31, 1924, P.W.D.....	\$ 47,646 60
“ “ “ “ S.C.R.....	\$ 1,378 00
	\$ 49,024 60
(Made up of hospital accommodation.....	\$ 10,544 31
Clinics, offices, etc.).....	38 480 29

## FUEL SUPPLY

Quantity of fuel purchased 12 months to Dec. 31, 1924.....	tons	28,137
Bonuses paid.....	\$	536 20
Penalties imposed.....		4,870 21
Net cost of fuel in bunkers.....		157,906 30
Average cost per ton in bunkers.....		5 62
“ “ 1923.....		6 84

## FIRE PROTECTION

Six fires in hospitals were reported during the year but the property loss was practically nil.

Fire protection appliances have been kept up to standard and carefully inspected and fire drills carried out periodically at each hospital.

## MECHANICAL TRANSPORT

Number of cars in operation January 1, 1924.....	23
Number of cars in operation December 31, 1924.....	11
Cost of maintenance including drivers' wages.....	\$ 20,968 71

## LAUNDRY OPERATIONS

During the past year the laundry at Christie Street Hospital was closed as it was found that laundry could be done by contract more cheaply.

Laundries are still being operated at the Psychopathic Hospitals of Ste. Anne's and Westminster.

Number of pieces laundered for twelve months ending December 31, 1924.....	1,098,460
Number of pieces last year.....	1,358,212
Average cost per piece this year.....	02.645c.
“ “ last year.....	02.824c.
Number of pieces contracted for with outside laundries this year....	656,397
Number of pieces last year.....	702,439
Average cost per piece this year.....	.04c.
“ “ last year.....	.0447



FARM AND GARDEN OPERATIONS

Farm and garden operations and beautification schemes show good progress at the Psychopathic Hospitals of Ste. Anne's and Westminster, and with the advantage of greenhouses recently constructed at these centres, a further advance in the above operations may be expected.

No outside labour has been employed as the patients are able, with the supervision of the hospital staff, to take care of all operations.

RECORDS AND CENTRAL REGISTRY DIVISION

RECORDS

1. Generally the work of maintaining records and statistics has been continued with but few changes. The checking of pension and treatment pay and allowances as shown in Daily Orders against the Head Office file was discontinued when the unit auditors were made responsible for auditing all authorizations of treatment pay and allowances.

2. During the year a new Hollerith card for pensions statistics was adopted and the pension records were repunched on it. This has simplified the method of maintaining these statistics.

3. Life Certificates which were sent out to all permanent disability and dependent pensioners have proven to be useful not only in picking up changes in the status of the pension but also in securing additional allowances for pensioners who had failed to claim for them.

4. The Transportation Section was transferred to the Accounting Group with effect October 16, 1924.

5. There has been a reduction of over thirty-three (33) in the staff of the division.

CENTRAL REGISTRY

The total turn-over of files and correspondence during the year reflects in a general way the work of the department. This, it will be seen from the following figures, indicates a slight reduction in the volume of work. The reduction of files was partly due to the simplification of the work of pensions authorization.

	1924	Weekly Average	
		1923	1924
<i>Files—</i>			
Total number issued.....	493,480		
Total number re-charged	225,862		
	719,342	17,806	14,680
<i>Correspondence—</i>			
Incoming	642,046		
Outgoing.....	1,035,997		
	1,678,043	37,458	34,245

PURCHASING AND STORES DIVISION

This division makes purchase of all supplies required by the department and provides service by carrying in stock certain standard supplies for which there is frequent demand. Competitive prices are obtained on all purchases made and only such supplies are purchased as are not readily available by transfer from another Government department. No issues are made from Stores except on requisitions signed by a duly authorized party.



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Discounts are, wherever possible, taken advantage of with the result that during the year a saving has been effected of over \$10,289.97. The total purchases for the year, which include equipment, stores, drugs, fuel and food supplies amount to \$827,504.54.

## DISPOSAL

The amount of surplus stores placed on disposal since January 1, 1924, and the total amount to date is as undernoted:—

	Amounts	Total amount listed
	\$ cts.	\$ cts.
Head Office .....	38,047 08	145,900 62
"A" Unit .....	8,080 25	409,006 29
"B" Unit .....	12,863 19	269,020 06
"C" Unit .....	7,198 18	185,948 20
"D" Unit .....	45,441 03	780,569 85
"E" Unit .....	3,469 35	261,590 84
"G" Unit .....	7,805 86	194,964 68
"H" Unit .....	2,998 36	148,580 90
"I" Unit .....	8,046 26	213,070 63
"J" Unit .....	13,204 74	396,546 67
"K" Unit .....	3,925 10	100,584 98
"M" Unit, London, Eng .....		26 86
Total .....	151,079 40	3,105,890 58

Transfers have been made to Government departments as follows:—

	Jan. 1, 1924 to Dec. 31, 1924	Total value of goods transferred
	\$ cts.	\$ cts.
Agriculture .....	440 96	28,586 00
Air Board .....		159,954 21
Customs .....		1,418 80
Finance .....		5,707 18
Health .....	6,553 91	9,295 40
Immigration and Colonization .....	74 20	31,929 23
Indian Affairs .....	13,607 07	326,632 97
Interior .....	1,242 84	115,430 11
Justice .....	32,750 55	498,432 88
Mines .....	519 27	131,847 95
National Defence .....	18,055 71	221,292 74
Naval Service .....		18,465 64
Public Works .....	25,986 12	130,715 64
Printing and Stationery .....	13,787 49	152,215 39
Railways and Canals .....	4,323 61	85,722 02
Royal Canadian Mounted Police .....	175 82	17,579 22
Labour .....	265 40	963 40
Marine and Fisheries .....		1,770 15
Post Office .....	28 50	244 70
Trade and Commerce .....	100 00	100 00
Miscellaneous .....	209 65	2,572 83
	118,149 10	1,950,437 23

Surplus on hand December 31, 1923.	\$ 86,534 51	
Surplus during year 1924 .....	151,079 40	
		\$ 237,613 91
Transfers to other departments .....	\$ 118,149 10	
Sales .....	7,727 10	
Re-issues .....	81,439 51	
Balance on hand December 31, 1924 .....	30,298 20	
		\$ 237,613 91



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All equipment on charge to the department was checked up during the year. An inventory was taken of all stock in stores. This includes commissary stores, general supply stores and stores in disposal.

## STORES

*Commissary Supplies.*—The only stock carried has been such as has been necessary to supply the services required for the hospitals. Advantage has been taken, wherever possible, to make contracts for supplies to be delivered as required from the vendor. In order to obtain the best prices, also to keep the quality of the goods supplied on contract to a high standard, it has been necessary in most cases to have these contracts cover a comparatively short period of time.

## SUMMARY OF STORES AND EQUIPMENT

The amount of equipment on hand on December 31, 1924:—

Equipment.....	\$ 1,493,907 03
----------------	-----------------

The amount of stores on hand as on December 31, 1924—

General and medical.....	\$ 330,351 53	
Surplus.....	30,298 20	
		360,649 73

Value of stores and equipment on hand.....	\$ 1,854,556 76
Value of Surplus Stores January 1 to December 31, 1924.....	125,876 20
Surplus stores transferred within department, January 1 to December 31, 1924.....	81,439 51
Value of supplies and equipment issued twelve months ending December 31, 1924.....	1,452,522 12
Total value of stores and equipment issued 1924.....	\$ 1,669,837 83

## EQUIPMENT SECTION

A certain amount of equipment became surplus to requirements, was listed for sale and passed to the salvage officer of the Government Contracts Supervision Committee for disposal.

Very little equipment was purchased during the year, generally speaking, only such as was required for replacing worn out equipment and furnishings in the different hospitals.

## STATIONERY AND MULTIGRAPH SECTION

Supplies were procured on requisition on the Government Stationery Office with the exception of certain inter-departmental forms which were multigraphed by the department.

## REPORT ON THE WORK OF THE REHABILITATION COMMITTEE OF TORONTO

BY THE DIRECTOR OF THE COMMITTEE

## POLICIES

The policies which this committee adopted and are rigidly adhering to may be stated as follows:—

1. They set aside all political, religious and personal ambitions, and must concentrate their efforts on the sole object of securing suitable and permanent employment for partly disabled ex-service men.

2. They feel assured that in every place of employment there are jobs which do not make demands upon all the physical faculties of a man, and that by careful study of these jobs partly disabled ex-service men can be selected



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with remaining physical resources sufficient to enable them to do the work as efficiently as any able-bodied man.

3. They study the man in a private and personal interview, endeavouring to find the kind of work for which the man is best fitted in temperament, social tendencies, etc. This is no superficial interview but rather a friendly discussion of the man's problems from every angle with a view to best serving him.

4. They study the job from the standpoint of physical and mental demands together with any technical knowledge or experience that may be required.

5. They submit the job specifications to their industrial doctors, who examine every man before placement so that they may be assured of the exact nature of his disability and have the benefit of professional judgment upon his physical fitness for the job to which they are assigning him.

6. They keep in touch with the man when placed in employment to learn whether or not he is capable of doing the work to the satisfaction of his employer and to guard him against any mis-understanding on the part of his fellow-employees or his foreman.

7. In cases where the man proves incompetent or inefficient they assume the responsibility for taking him off the job; this relieves the employer of any unpleasantness which may be connected with the discharging of a partly disabled ex-service man.

8. They keep the job and finally fit a man to the work who will produce on a par with any able-bodied man on that particular job. This means they place the man on the basis of service and not sympathy. The bonus feature covers only the breaking-in period when a man starts on a production job, and must not be considered as a form of vocational training. Where piece-work is in practice they make up the difference between what he actually earns on piece-work *plus his pension—if any*—and 32½ cents per hour for a limited period. Where he is on day work he may not be able to produce enough to justify the payment of the usual base rate on the job; in this case they ask the employer to pay him what he thinks he will be worth for a short time and they make up the difference between that *plus his pension—if any*—and 32½ cents per hour. When they place a man they have a definite understanding with the employer as to the time required to break him in to the job. The rate of 32½ cents per hour is only a temporary subsisting wage, and both the man and the employer are usually as anxious as the Committee for the man to become proficient and earn the full base rate.

In other words, the committee practically adopts the partly disabled ex-service man and directs him as a business man would his son.

#### RESULTS

Despite the discouraging experiences which some employers have had with a percentage of returned men, the committee has succeeded in impressing over 500 employers with the necessity of giving partly disabled men an opportunity to work and of further assisting them to "make good." Employers have assured the committee that they will give partly disabled ex-service men preference in placement, and will entertain suggestions in selecting jobs which are suitable to the various disabilities.

The first month was spent in organizing, selecting and training a competent staff, registering men and installing a flexible office record system which would facilitate an accurate and reliable classification of men according to disabilities, pension, age, etc. This registration is not merely a superficial interview but rather a friendly discussion with the man in relation to his disabilities, past experience, economic needs and social tendencies. The committee considers "Registration" one of the most essential features of the scheme. Total registrations to December 31 were 1,082 men.



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The gross expenditures to December 31, 1924, were \$20,737.34, which includes the cost of organization, administration and bonus. During this period the committee has placed 162 men at a gross cost per placement of \$122.38. Only five men, or approximately three per cent of the total placements can be classed as "failures," which indicates that partly disabled ex-service men can "make good" in employment if properly selected and systematically followed up, after placement.

The total bonus paid amounts to \$310.70, or \$23.90 per man receiving bonus, or \$1.91 per man placed. It is remarkable that only 13 men required a special breaking-in allowance—or bonus—to fit them to the job. The gross cost per placement has been reduced from \$173.25 in August to \$122.38 in December, and as business conditions improve this cost will undoubtedly be reduced.

These men have 414 dependents; therefore, the work of the Committee has actually contributed to the welfare of approximately 575 individuals. These men have been unemployed for an aggregate of 1,355 months during the past two years, or an average of 8.3 months per man.

During the past two years these men have drawn \$13,540 cash relief, and have contracted debts (which are outstanding) of \$13,609.96, which makes a total liability to the Government or Community of \$27,149.96.

The average present earnings of the men placed are at the rate \$998.57 per year; therefore, from permanently placing these men at an expenditure of \$20,737 (expenditures of the Committee) will change the economic condition of these men from a liability of \$27,149.96 to an asset of \$161,767.

The General Committee, after making a careful analysis of the Director's report on operations, which was submitted at the semi-annual meeting, feels assured that the results attained thus far are sufficient to confirm the view expressed in the last paragraph of the Scheme submitted to the Federal Government which read: "The placement of men by this selective method may be comparatively slow, but we believe positive. It offers a high percentage of permanency in employment, which is the prime object of this Scheme, and we believe will eventually reduce the cost of relief, improve the unemployment situation, and greatly improve the morale of the ex-service men in general."

## ACCOUNTS DIVISION

In connection with the report of the activities of this division, it may be of interest to mention that 192,916 cheques were issued on Re-establishment account; 764,424 cheques were issued on Pensions account; in addition, 18,612 items of refunds were received from all sources; approximately 36,000 warrants for passenger transportation and 3,200 warrants covering freight and express shipments were issued during the same period.

In addition to the usual books of account required to record the financial transactions of the department, a system of Cost accounts is maintained to control the operations of the O. and S. A. workshops in Toronto and each of the units, and the Vetreft workshops in Toronto and Hamilton.

At Head Office Cost Control accounts are maintained for each institution operated by the department.

All subsidiary ledgers and books of original entry at Head Office and the units are in balance and agree with the relative Control accounts in the main books at Head Office.

It will be observed that the form in which the financial operations of the department are presented has been materially altered this year. It is felt that the new arrangement will display in a more concise and readable manner the results of the year's transactions.

These statements, with a short explanation as to the features contained in each, are as follows:—



1. *Income and Expenditure, Fiscal Year 1923-24.*—On the left side is shown the appropriations granted by Parliament; revenue received from all sources, together with the balances of trust funds as at the first of the year. On the right side is shown the gross disbursements made, divided into direct payments to men and their dependents, both on account of pensions and re-establishment, payments for services rendered such men, and payments made to outside organizations which render service to returned men, unexpended portions of the appropriations voted by Parliament for the fiscal year and the balances of trust funds at the close of the year.

The various authorities under which expenditures were made are quoted following the items to which they apply. Where no authority is given the Department of Soldiers' Civil Re-establishment Act applies. The various items of income and expenditure are in agreement with the amounts shown in the Public Accounts and Auditor General's reports. The summary statement covers the main divisions of the department's income and expenditure condensed for reference purposes.

2. Net Disbursement on Pensions Account for the period April 1, 1916, to March 31, 1924, by fiscal years.

3. Net Disbursements of the Department of Soldiers Civil Re-establishment on Re-establishment Account for the period July, 1915, to March 31, 1924, by fiscal years.

4. Current Assets of the department as at March 31, 1924.

Cash advances made for travelling, petty cash, maintenance accounts outside institutions, Red Cross workshops, etc.

Stores—value food, equipment, etc., held by department for use in hospitals, offices, etc.

Disposal Stores—surplus goods available for cash sale or transfer to other Government departments.

5. *Vocational Loans as at March 31, 1924.*—Outstanding Loans distributed by Provinces.

6. *Accounts Receivable at March 31, 1924.*—Amounts due from Great Britain, British Dominions, United States and Allied Governments for treatment of their ex-nationals, and services rendered Canadian Government departments—Department of National Defence, Department of Indian Affairs, etc.

Red Cross Memorial Workshops.—Payments made by department on account of shops in St. John and Halifax. Amounts due from outside hospitals and sanatoria.

Value departmental equipment on loan to civilian institutions in which departmental patients are treated.

7. *Government Department Transfers, P.C. 3017, 1920.*—Value of equipment, stores, etc., transferred to other Government departments during the fiscal year, and from date of passing of above mentioned Order in Council.

8. *Transportation Issued—Fiscal Year 1923-24.*—Cost of transportation warrants issued by department covering all passenger travelling and freight and express shipments; distribution by railways.

9. *Appropriations by Fiscal Years to March 31, 1924.*—Appropriations granted by Parliament for account of pensions and re-establishment.



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## SUMMARY OF FINANCIAL STATEMENT FISCAL YEAR 1923-24

Total Appropriations—Pensions.....	\$33,741,336 83	Direct Payments to Men and Dependents—	
“ —S.C.R.....	13,619,932 74	Canadian Pensions...	\$33,048,619 26
“ —Imperial Pensions .....	4,463,648 49	Imperial.....	4,463,648 49
Total Refunds.....	2,165,507 63	S.C.R.	4,057,954 18
Total Casual Revenue.....	803,240 46		
Balance of Trust Funds 31-3-23 .....	1,290,460 29	Payments for Services to Men and Dependents....	\$41,570,221 93
Deposits to Trust Funds 1923-24 .....	1,899,571 78	Payments to Outside Organizations not under control	5,648,188 40
		of the Department.....	238,425 88
		Casual Revenue (as per contra).....	803,240 46
		Recoverable Expenditures.....	789,982 44
		Capital Expenditures.....	6,120 54
		Cost of Administration.....	2,485,645 17
		Total Expenditures.....	\$51,541,824 82
		Unexpended Appropriations—Pensions....	713,808 40
		“ —S.C.R.....	3,308,990 49
		Balance of Trust Funds 31-3-24.....	2,419,074 51
			\$57,983,698 22



STATEMENTS OF INCOME AND EXPENDITURES AS PER STATEMENTS TO AUDITOR GENERAL AND  
MINISTRY OF PENSIONS, ENGLAND, FOR TWELVE MONTHS ENDING MARCH 31, 1924

APPROPRIATIONS AND REVENUE			DISBURSEMENTS	
Appropriations— <i>Pensions—</i>			DIRECT PAYMENTS TO MEN AND DEPENDENTS—	
Vote 80 European War	\$32,500,000 00		<i>Pensions—</i>	
467 European War	550,000 00		<i>European War Pension Act 1919—</i>	
		\$33,050,000 00	Pensions	\$31,741,351 59
Statute Militia Pensions, 1901		640,336 83	Gratuities Sec. 29	267,152 22
Vote 71 North West Rebellion 1885			Final Payments Sec. 29	220,581 32
and General			New Zealand Pensions Recoverable	10,893 13
69 Fenian Raid, 1866		40,000 00	Supplementary Imperial Sec. 46	73,776 00
546 Civil Government Flying		1,000 00	Supplementary French Sec. 46	31,867 75
		10,000 00	Supplementary Italian Sec. 46	3,789 36
		\$33,741,336 83	Burial Grants Sec. 21	16,619 79
<i>Re-establishment—</i>				\$32,366,032 15
Statute Salary—Minister of Department		10,000 00	Militia Pensions Act, 1901	640,336 83
Vote 285 Capital		30,000 00	North West Rebellion 1885 and	
286 Care of Patients		3,500,000 00	General Pension Act 1919, Sec. 7	39,612 11
287 Vocational Expense		50,000 00	Fenian Raid 1866 Pension Act	
288 Salaries		4,125,000 00	1919, Sec. 7	633 00
289 Pay and Allowances		3,000,000 00	Civil Government Flying, P.C.	
Treatment		200,000 00	2187, 1922	2,005 17
290 Vocational Loans	15,000 00			\$33,048,619 26
545 Vocational Loans	20,000 00			
291 Inter-Trust Funds		35,000 00	<i>Imperial Pensions—Ministry of Pensions, England—</i>	
292 Unemployment Relief		22,000 00	Retired pay, pension, etc., to	
293 Operating		500,000 00	officers and dependents of officers	
294 Employers' Liability Compensation		600,000 00	chargeable to the War Office	
295 Sheltered Employment		75,000 00	see Air Ministry, Ministry of	
296 Special Publicity		375,000 00	Pensions, Admiralty, India	
297 Medical Appeal Board		20,000 00	Office, Colonial Office, Royal	
543 Federal Appeal Board		50,000 00	Irish Constabulary, etc.	
544 Repatriation		357,996 00	Treatment Allowances at Imperial	1,241,639 78
27 Civil Government		25,000 00	rates to officers	
Statute Miscellaneous Gratuities		39,200 00	Pension to W.O. Sec. N.C.O.'s men	5,904 33
Superannuation Fund No. 4		1,663 32	and dependents chargeable to	
Vote 435 Provisional Bonds		1,120 00	War Office, Ministry of Pensions	
		302,953 42	and Admiralty	
		\$13,619,932 74	Chelona pensions chargeable to	2,791,441 10
			War Office	297,736 82
		4,463,648 49	Naval Pensions—chargeable to	99,334 05
<i>Imperial Pensions (as per contra)...</i>			Admiralty	
<i>Funds—Balances at March 31, 1923—</i>			Marriage Allowance—chargeable	3,281 82
Returned Soldiers Insurance	909,709 53		to War Office	
War Service Gratuity	195,763 26		Reserve Pay—chargeable to War	1,579 21
Pensions under Administration	125,047 50		Office	
		1,290,460 29		



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REVENUE—			
Vote 285 Capital		\$	504 02
286 Care of Patients		676,463 08	
287 Vocational Expense		20 58	
288 Salaries		127,409 05	
289 Pay and Allowances—			
Treatment		625,744 52	
Training		1,571 01	
290 Vocational Loans		5,183 48	
291 Interest on Funds		210 89	
292 Unemployment Relief		3,599 85	
293 Operating		613,691 97	
294 Employers' Liability Com- pensation		67 68	
295 Sheltered Employment		82,498 26	
343 Federal Appeal Board		5,741 25	
344 Repatriation		829 74	
80 European War Pensions		21,090 83	
435 Provisional Bonus		881 42	\$ 2,165,507 63
REVENUE—			
Re-Establishment		\$	714,181 28
Pensions		81,868 66	
Demobilization, Previous Years'			
Revenue		7,190 52	803,240 46
FUNDS—			
War Service Gratuity		26,071 63	
Pensions under Administration		298,872 72	
Returned Soldiers' Insurance		1,574,627 43	
			\$1,899,571 78
			\$ 4,808,319 87
Total Carried Forward			\$57,983,698 22
REVENUE—			
Decorations Awards in respect of members of C.E.F.—charges able to War Office			16,770 38
Miscellaneous charges to War Office, Ministry of Pensions and Admiralty		2,819 78	
Sub. accounts including express charges and postage		141 22	
			4,463,618 49
Pay and Allowances—P.C. 580, 1922			
Treatment—Clause 4		\$ 2,314,044 59	
Interest on Pay and Allowance Ba- lances—Clause 8		6,067 72	
Pay and Allowances to Insane		213,371 62	
Allowances P.C. 2328		17,849 62	
Allowances Patients—Clause 20		41,710 20	
Allowances Pensioners—Clause 20		109,675 41	
Training—Clause 11		113,408 41	\$ 2,816,127 57
Unemployment Relief—P.C. 43, 1921			315,624 83
Sheltered Employment—Parliament- ary Committee, 1921—Wages of Operatives, Department of Sol- diers' Civil Re-Establishment Shops			95,822 82
Vocational Loans—P.C. 580, Cl. 15			37,893 20
War Service Gratuity			30,769 82
Pensions under Administration			257,024 57
Interest on Funds—P.C. 580, Cl. 8			21,528 20
Returned Soldiers' Insurance—Re- turned Soldiers' Insurance Act 1920— Death Benefits, Sec. 3		241,887 70	
Annuities		203,704 16	
Disability Benefits		917 75	
Cash Surrender Value, Sec. 17		15,343 29	
Return of Premiums, Sec. 17		21,310 27	483,163 17
			\$ 4,057,954 18
RE-ESTABLISHMENT—			
Payments for Services to Men and De- pendents—			
Hospital Treatment—P.C. 580, 1922—			
Departmental		3,085,090 47	
Outside Institutions		1,538,130 93	
Pension Examinations		206,901 74	
Dental Treatment		137,364 26	
Orthopaedic and Ophthalmic—P.C. 580, 1922—			
Arms and Parts		26,007 10	
Legs and Parts		107,727 37	



STATEMENTS OF INCOME AND EXPENDITURES AS PER STATEMENTS TO AUDITOR GENERAL AND MINISTRY OF PENSIONS, ENGLAND, FOR TWELVE MONTHS ENDING MARCH 31, 1924—Continued

APPROPRIATIONS AND REVENUE—Con.		DISBURSMENTS—Con.	
Reimbursed	\$ 57,986 82	Orthopaedic and Opticianry—Con.	
		Boots, Shoes and Repairs.....	119,718 16
		Minor Orthopaedic Appliances....	51,247 61
		Optical Supplies .....	10,791 24
		Equipment and Supplies for the Blind .....	
		Wheel Chairs .....	4,115 71
		Freight and Express .....	3,066 43
			322,673 62
		Transportation—P.C. 580, 1922—	
		Patients, Clause 20. ....	69,936 80
		Pensioners, Clause 20. ....	71,659 93
		Discards, Clause 20. ....	12,188 14
		Travelling Medical Boards .....	11,465 71
			165,250 58
		Funeral Expenses, Department of Soldiers' Civil Re-Establishment—P.C. 580, 1922.....	32,185 40
		Sheltered Employment—Parliamentary Committee, 1921—	
		Kingston Veterans Shop.....	1,367 75
		Toronto Veterans Shop.....	100,437 92
		Hamilton Veterans Shop.....	4,727 09
			106,532 76
		Medical Appeal Board—P.C. 1526, 1922.....	\$ 4,095 27
		Vocational Training Expense—P.C. 580, 1922 .....	7,181 19
		Transportation of Blinded Former Soldiers—Parliamentary Committee, 1921.....	3,619 24
		Reimbursement Provincial Employment Service—Parliamentary Committee, 1921.....	3,754 30
		Soldiers' Comforts Branch.....	15,228 74
		Employment—Laid by Commission, P.C. 1432, 1921.....	
		Nova Scotia.....	\$ 1,932 14
		Ontario.....	12,661 33
		Manitoba .....	228 63
		Saskatchewan .....	711 65
		Alberta.....	2,484 63
		British Columbia .....	131 52
			\$ 18,149 90
			\$ 5,618 188 40



PAYMENTS TO OUTSIDE ORGANIZATIONS NOT UNDER DIRECT CONTROL OF DEPARTMENT—		
Lost Post Fund, Burial Expenses— P.C. 1057, 1923 .....	9,848 30	
Sheltered Employment Parlia- mentary Committee, 1921 .....		
Canadian Red Cross—		
Montreal .....	7,501 34	
Halifax .....	21,039 90	
Winnipeg .....	10,876 34	
Vancouver and Victoria .....	34,663 95	
St. John .....	35,149 40	
	109,190 93	
Royal Commission on Pensions and Re-Establishment—P.C. 1525, 1922 .....		31,552 73
<i>Federal Appeal Board—Pensions Act,</i> 1923—		
Salaries and Bonus for Commis- sioners and staff .....	43,305 39	
General Expenses of Board .....	25,225 05	
Soldiers' Advisers .....	15,458 51	
General Expenses Soldiers' Ad- visers .....	3,844 97	
	87,833 92	238,425 88
Capital Expenditures .....		6,120 54
RECOVERABLE EXPENDITURES—		
Cash Advances .....	358,227 00	
Repatriation Loans—P.C. 1757, 1922 .....	17,766 88	
Accounts Receivable .....	413,988 56	
	789,982 44	
CASCAL REVENUE (as per contract)—		
Re-establishment .....	711,181 28	
Pensions .....	81,868 66	
Demobilization Previous Years Revenue .....	7,190 52	
	803,240 46	
Total payments apart from adminis- tration .....		\$49,056,179 65
COST OF ADMINISTRATION—		
<i>General Administration—</i>		
<i>Salaries—</i>		
General Executive and Assistant Administration .....	48,392 84	
Accounts and Audit .....	1,111,684 29	
	434,597 61	
Carried forward .....	\$ 57,983,698,22	



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STATEMENTS OF INCOME AND EXPENDITURES AS PER STATEMENTS TO AUDITOR GENERAL AND MINISTRY OF PENSIONS, ENGLAND, FOR TWELVE MONTHS ENDING MARCH 31, 1924—*Concluded*

APPROPRIATIONS AND REVENUE— <i>Concluded</i>		Sheltered Employment	
Brought forward	\$57,983,698 22	Provisional Bonus	4,482 17
			297,201 97
			<u>\$ 1,806,358 88</u>
<i>General—</i>			
Telephones, Telegrams and Postage			51,689 19
Transportation and Travelling of Staff			53,760 11
Stationery, Printing and Office Supplies			66,164 54
Rent, Taxes, Insurance and Bonding			8,333 84
Light, Heat, Power and Water Rates			11,864 55
Maintenance and Repairs			4,000 25
Automobile Supplies and Expense			15,451 11
Freight and Express			6,577 08
Advertising and Publicity			1,918 41
Miscellaneous Supplies and Expense			31,381 98
			<u>250,491 14</u>
			<u>\$ 2,057,502 97</u>
<i>Medical Administration—</i>			
<i>Salaries—</i>			
Medical Services			337,976 44
Dental Services			10,971 12
Provisional Bonus			21,653 40
			<u>368,201 16</u>
<i>General—</i>			
Telephones, Telegrams and Postage			10,440 03
Transportation and Travelling of Staff			28,042 04
Stationery, Printing and Office Supplies			15,828 93
Automobile Expense			3,492 42
Miscellaneous Supplies and Expense			2,137 92
			<u>59,941 04</u>
			<u>428,142 20</u>
Total Administration Expense			<u>\$ 2,485,645 17</u>
Total Expenditure			<u>\$51,541,824 82</u>



DISBURSEMENTS—Con.

UNEXPENDED APPROPRIATIONS

<i>Pensions—</i>	
Vote 69 Fenian Raid, 1866.....	\$ 367 00
71 North West Rebellion 1885 and General.....	387 89
80 European War.....	705,058 68
546 Civil Government Flying.....	7,994 83
	<hr/> 713,808 40
<i>Re-Establishment—</i>	
Vote 285 Capital.....	24,383 48
286 Care of Patients.....	1,046,157 65
287 Vocational Expense.....	42,839 39
288 Salaries.....	365,142 12
289 Pay and Allowances— Treatment.....	923,035 36
Training.....	88,162 60
290 Vocational Loans.....	2,290 28
291 Interest on Trust Funds.....	682 69
292 Unemployment Relief.....	187,991 02
293 Operating Expenses.....	86,068 39
294 Employers' Liability Com- pensation.....	56,917 78
295 Sheltered Employment.....	123,742 14
296 Special Publicity.....	19,347 05
297 Medical Appeal Board.....	45,904 73
543 Federal Appeal Board.....	275,280 97
544 Repatriation.....	8,062 84
27 Civil Government.....	12,982 00
	<hr/> 3,308,990 49
<i>Funds as at March 31, 1924—</i>	
Returned Soldiers' Insurance.....	2,061,173 79
War Service Gratuities.....	191,005 07
Pensions under Administration.....	166,895 65
	<hr/> 2,419,074 51
Total Unexpended.....	<hr/> \$ 6,441,873 40
Grand Total.....	<hr/> \$57,983,698 22



STATEMENT No. 2 NET DISBURSEMENTS ON ACCOUNT PENSIONS, APRIL 1, 1916 TO MARCH 31, 1924

Details	Grand Total	April, 1916, to March, 1920		Fiscal Year 1920-21		Fiscal Year 1921-22		Fiscal Year 1922-23		Fiscal Year 1923-24	
		\$	cts.	\$	cts.	\$	cts.	\$	cts.	\$	cts.
European War	183,754,747 17	19,709,899	61	36,325,142	25	33,743,707	54	31,911,897	49	52,264,130	35
Northwest Rebellion	217,077 28	78,259	43	23,747	41	34,121	83	41,575	39	39,343	22
Pension Relief	6,954 58	4,443	00	514	25	731	63	632	70	633	00
Military Long Service	2,637,099 68	546,616	10	406,907	45	481,946	50	559,577	30	679,592	83
Civil Government Paying	2,005 17									2,005	17
Pensioners' Administration	5,886,981 90	4,376,481	53	1,520,501	56	99,801	19				
Total cost of pensions	192,565,575 85	54,515,729	67	38,276,612	92	34,253,706	11	32,513,652	59	32,945,674	57

Note. From April 1, 1921, the administration expenses of the Board of Pension Commissioners are included with Soldiers' Civil Re-establishment expenditures. \*Refunds of previous years' expenditures credit.

STATEMENT No. 3 NET DISBURSEMENTS ON ACCOUNT RE-ESTABLISHMENT FROM JULY, 1915 TO MARCH 31, 1924

Details	Grand Total	From July 1915 to March 31, 1920		Fiscal Year 1920-21		Fiscal Year 1921-22		Fiscal Year 1922-23		Fiscal Year 1923-24	
		\$	cts.	\$	cts.	\$	cts.	\$	cts.	\$	cts.
General Administration	15,555,413 70	5,953,867	87	3,049,349	50	2,751,233	06	2,078,874	59	1,722,058	75
Imperial Pension Office	257,012 56							131,059	49	125,653	07
Care of Patients and Medical Examination of Pensioners	42,892,171 80	12,927,588	74	9,334,170	49	7,621,452	53	7,067,863	59	5,941,399	54
Orthopedic, Ophthalmic and Surgical Appliances	2,948,560 46	1,038,832	40	513,373	95	441,929	80	328,750	69	322,673	02
Vocational Training and Local Expenditure	11,857,206 91	7,955,896	74	3,529,169	57	281,843	10	64,192	05	6,104	97
Unemployment Relief	3,941,970 35			842,403	02	1,764,019	85	1,024,414	95	311,132	53
Information and Employment	1,248,265 11	752,728	02	219,713	81	186,854	47	83,214	57	5,754	30
Sheltered Employment	417,474 65							125,345	54	292,129	09
Pay and Allowances											
Treatment	19,350,992 09	6,514,195	21	4,266,258	24	3,733,674	04	2,817,495	87	2,036,368	73
Training	31,324,152 09	18,683,976	86	10,751,645	55	1,403,928	55	364,245	21	100,155	95
Federal Appeal Board	87,862 40									87,862	40
War and Provoked Board	3,453,151 86	1,329,654	17	1,061,932	27	625,309	29	334,801	12	301,475	04
Other Miscellaneous	1,056,730 05			342,556	65	293,747	24	188,341	58	231,964	61
Gross Operating Expense	124,288,010 00	55,156,739	96	33,910,752	92	19,109,712	36	14,618,401	16	11,492,293	60
Operating Receipts	4,499,429 87			250,181	25	1,434,774	78	1,518,065	76	1,405,597	54
Net Operating Expense	120,821,680 13	55,156,739	96	33,660,571	67	17,614,937	58	13,300,334	89	10,088,896	06



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STATEMENT No. 4.—STATEMENT SHOWING DISTRIBUTION OF CURRENT ASSETS BY PROVINCES AS AT MARCH 31, 1924

Unit	Province	Total	Cash Advances	Stores	Disposal Stores
H.O.	Ottawa...	\$ 24,611 46	5,701 71	\$ 18,909 75	
"A"	Quebec	105,540 49	681 24	100,121 50	4,737 75
"B"	Nova Scotia and Prince Edward Island.....	25,251 97	10 00	19,097 05	6,144 92
"C"	Eastern Ontario.....	6,976 50	308 25	5,765 84	902 41
"D"	Central Ontario.....	206,183 47	26,546 12	146,665 78	32,971 57
"E"	Western Ontario.....	45,064 34		43,227 33	1,837 01
"G"	Manitoba.....	12,265 60	652 05	11,586 03	27 52
"H"	Saskatchewan.....	6,789 86		6,123 63	666 23
"I"	Alberta.....	17,081 23	100 00	16,283 50	697 33
"J"	British Columbia.....	19,473 47	2,859 97	16,562 32	51 18
"K"	New Brunswick.....	14,068 43	250 00	11,923 88	1,894 55
		\$483,306 82	\$ 37,109 34	\$396,267 01	\$ 49,930 47

STATEMENT No. 5.—STATEMENT SHOWING DISTRIBUTION OF VOCATIONAL LOANS BY PROVINCES AS AT MARCH 31, 1924

Quebec.....	\$ 7,884 85
Nova Scotia and Prince Edward Island.....	6,596 16
Eastern Ontario.....	11,322 65
Central and Western Ontario.....	61,380 37
Manitoba.....	13,713 38
Saskatchewan.....	13,781 31
Alberta.....	19,200 75
British Columbia.....	21,125 78
New Brunswick.....	7,556 85
Total.....	\$ 162,567 10

STATEMENT No. 6.—ACCOUNTS RECEIVABLE AS AT MARCH 31, 1924

Great Britain.....	\$ 162,670 76
British Dominions, United States of America and other Allied Governments.	38,007 87
Canadian Government Departments.....	432,846 55
Red Cross Memorial Workshops.....	19,041 51
Provincial Governments.....	80,777 85
Outside Hospitals and Sanatoria.....	372,254 17
Other Miscellaneous Accounts.....	6,007 42
Total.....	\$1,111,606 13

STATEMENT No. 7.—GOVERNMENT DEPARTMENT TRANSFERS  
P.C. 3017 Dated 1920

Transfers have been made as follows:—

Department	Fiscal Year 1923-24	Total to 31-3-24
Agriculture.....	\$ 6,591 34	\$ 38,406 38
Air Board.....		159,954 21
Customs and Inland Revenue.....		1,418 80
Finance.....	508 18	5,707 18
Health.....		2,741 49
Immigration and Colonization.....	3,838 03	31,855 03
Indian Affairs.....	21,373 42	324,110 08
Interior.....	7,298 66	114,187 27
Justice.....	41,959 44	488,337 74
Labour.....		700 00
Marine and Fisheries.....	141 00	1,550 13
Militia and Defence.....	46,174 84	214,292 39
Mines.....	7,593 08	131,502 95
Naval Service.....		18,465 64
Post Office.....		216 00
Printing and Stationery.....	13,050 77	140,476 09
Public Works.....	25,600 52	119,933 32
Railways and Canals.....	20,349 26	85,722 02
Royal Canadian Mounted Police.....	435 95	17,439 72
Miscellaneous Department.....		2,143 18
Total.....	\$ 194,944 49	\$ 1,899,159 62



15 GEORGE V, A. 1925

## STATEMENT No. 8.—PASSENGER TRANSPORTATION, FISCAL YEAR 1923-24

Service	Total Expenditure
1. General Administrative and Medical Staff.....	\$ 16,680 12
2. Medical Officers, Nurses and Personnel.....	13,563 98
3. Men called in for treatment and Orthopaedic repairs.....	59,126 78
4. Escorts to treatment cases.....	6,903 21
5. Transportation deceased patients and escorts.....	1,121 93
6. Travelling Medical Boards.....	2,726 71
7. Pensioners examination.....	65,159 38
8. Vetract Staff travelling.....	3,463 02
9. Blind ex-members of the forces.....	3,638 45
10. Men taking vocational training.....	560 85
11. Transportation lieu of unemployment relief.....	1,002 81
12. Staff O. and S. A. Branch.....	642 45
13. Soldiers' Advisers, Federal Appeal Board.....	693 07
14. Imperial Pension Office (Ottawa).....	99 18
15. Royal Commission Pensions—Re-establishment.....	4,802 22
16. Members, Federal Appeal Board.....	2,503 73
17. Soldiers' Comforts.....	52 47
18. Accounts Receivable.....	18,106 36
	<hr/>
19. Freight and Express.....	\$ 200,846 72
	24,024 83
Total.....	<hr/>
	\$ 224,871 55

## DISTRIBUTION BY RAILWAYS

*Passenger—*

Canadian National Railways.....	\$ 131,297 39
Canadian Pacific Railway.....	52,536 90
Sundry Railways.....	17,012 43
Total.....	<hr/>
	\$ 200,846 72

*Freight and Express—*

Canadian National Railways.....	\$ 8,109 29
Canadian Pacific Railway.....	5,157 54
Canadian National Express.....	8,732 97
Dominion Express.....	1,815 59
Sundry Railways and Express Companies.....	209 44
Total.....	<hr/>
	\$ 24,024 83



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STATEMENT No. 9.—DEPARTMENT OF SOLDIERS' CIVIL RE-ESTABLISHMENT AND PENSION APPROPRIATIONS BY FISCAL YEARS  
1919-20 TO 1924-25

	1919-20	1920-21	1921-22	1922-23	1923-24	1924-25
<i>Soldiers' Civil Re-Establishment—</i>						
Capital	\$ 1,600,128 71	\$ 1,500,000 00	\$ 235,000 00	\$ 75,000 00	\$ 30,000 00	\$ 10,000 00
Equipment, stores and printing	2,334,999 64	5,600,000 00	5,250,000 00	4,000,000 00	3,500,000 00	2,600,000 00
Care of patients	3,505,405 00	3,000,000 00	325,000 00	85,000 00	50,000 00	20,000 00
Vocational expense	2,200,000 00	8,375,000 00	6,125,000 00	5,425,000 00	4,425,000 00	3,553,000 00
Salaries	9,340,623 00	5,525,000 00	3,750,000 00	3,500,000 00	3,000,000 00	2,000,000 00
Treatment, pay and allowances	8,500 000 00	13,990,600 00	2,000,000 00	400,000 00	200,000 00	100,000 00
Training pay and allowances	12,250,691 81	2,300,000 00	1,500,000 00	700,000 00	600,000 00	450,000 00
Operating vote	1,600,000 15	1,100,000 00	2,100,000 00	1,050,000 00	500,000 00	200,000 00
Unemployment relief	80,452 65	2,000,000 00	150,000 00	75,000 00	35,000 00	20,000 00
Vocational loans		32,464 33	10,000 00	18,500 00	22,000 00	22,000 00
Interest on funds			100,000 00	175,000 00	75,000 00	30,000 00
Employers' Liability			60,000 00	470,000 00	375,000 00	390,000 00
Civil pay, C.E.R. employees					50,000 00	
Sheltered employment and after care					357,996 00	150,000 00
Medical appeal board					25,000 00	
Federal appeal board					20,000 00	5,000 00
Repatriation						
Special publicity						
Total soldiers' civil re-establishment	41,412,300 96	43,423,064 33	21,605,000 00	15,973,500 00	13,264,996 00	9,550,000 00
<i>Pensions—</i>						
European war	28,000,000 00	35,375,676 22	30,530,359 38	33,256,800 00	33,050,000 00	32,990,000 00
Penian Raid	1,200 00	1,200 00	1,000 00	1,000 00	1,000 00	750 00
Northwest Rebellion	44,000 00	44,000 00	30,000 00	42,700 00	40,000 00	45,000 00
Militia pensions, 1901 (Statute)	115,000 00	200,000 00	400,000 00	500,000 00	600,000 00	650,000 00
Civil Government flying					10,000 00	5,000 00
Salaries and contingencies	2,229,251 75	1,200,000 00	*625,000 00			
Total pensions	30,389,451 75	36,820,876 22	31,586,359 38	33,800,500 00	33,701,000 00	33,690,750 00
Grand Total S.C.R. and Pensions	71,801,752 71	80,243,940 55	53,191,359 38	49,774,000 00	46,965,996 00	43,240,750 00

\*Commencing 1922-23 the salaries and expenses of the Pension Board Staff are included with S.C.R. Votes.



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## DISABLEMENT FUND

The following statement of loans advanced and repayments made during the year 1924 indicates the activity of the fund:—

Sundry advances outstanding 31-12-23.....	\$	24,674 97	
Total advances made during the year.....		117,648 56	
Refunds received during year.....	\$		98,445 37
Bad debts written off.....			2,000 65
Sundry loans outstanding 31-12-24.....			41,877 51
	\$	142,323 53	\$ 142,323 53

During the previous year sundry advances amounted to \$71,280.10.

## DISABLEMENT FUND STATEMENT AS AT DECEMBER 31, 1924

Subscriptions.....	\$	93,708 70	
Interest on same.....			49,456 56
Securities held at cost—			
Face value \$85,000.00.....	\$	77,226 41	
Loans outstanding—			
Head Office.....	\$	32,823 38	
Units.....		9,054 13	\$ 41,877 51
Donations—			
Current year.....		1,244 39	
Previously made.....		7,717 23	8,961 62
Bad debts written off—			
Current year.....		2,000 65	
Previous years.....		5,483 88	7,484 53
Administration Expenses—			
Current year.....		161 66	
Previously expended.....		177 80	339 46
Cash on hand—			
Units.....			5,581 27
Head Office.....			1,224 46
		\$ 143,165 26	\$ 143,165 26

## STAFF

The following statement shows the total staff of the Department as at December 31, 1924.

Head Office, Ottawa.....	590
"B" Unit, Nova Scotia, New Brunswick and Prince Edward Island.....	184
"A" Unit, Quebec.....	309
"C" Unit, Eastern Ontario.....	66
"D" Unit, Central Ontario.....	527
"F" Unit, Western, Ontario.....	289
"G" Unit, Manitoba.....	108
"H" Unit, Saskatchewan.....	51
"I" Unit, Alberta.....	185
"J" Unit, British Columbia.....	201
Overseas Office.....	14
Total.....	2,524

## SERVICE CLASSIFICATION OF STAFF AS AT DECEMBER 31, 1919, 1920, 1921, 1922, 1923 and 1924

	1919	1920 <sup>(1)</sup>	1921 <sup>(2)</sup>	1922	1923	1924	
Service in France.....	3,793	2,959	2,557	2,105	1,759 <sup>(3)</sup>	1,495	59.2
Service in England.....	470	552	387	221	248 <sup>(4)</sup>	206	8.2
Service in Canada.....	278	239	188	146	112	83	3.3
Rejected or exempted from military service.....	92	61	43	31	27	23	.9
Boys under and men over military age.....	466	238	180	128	76	64	2.5
Civilians—Male.....	297	95	24	26	23	15	.6
Civilians—Female.....	2,820	1,635	1,505	1,066	829	638	25.3
Total.....	8,126	5,779	4,886	3,823	3,094	2,524	100.0

(1) The peak load was reached March 31, 1920, when the staff of the Department numbered 8,791 irrespective of the staff of the Board of Pension Commissioners which at that date was upwards of 1,000.

(2) Board of Pension Commissioners' staff, numbering 854 was taken over by the Department during 1921.

(3) Including 117 Nursing Sisters.

(4) Including 29 Nursing Sisters.

(5) Including 2 Nursing Sisters.



DEPARTMENT OF SOLDIERS' CIVIL RE-ESTABLISHMENT  
PENSIONS STATISTICS  
MEDICAL GROUPS AS AT SEPT. 30<sup>TH</sup> 1924

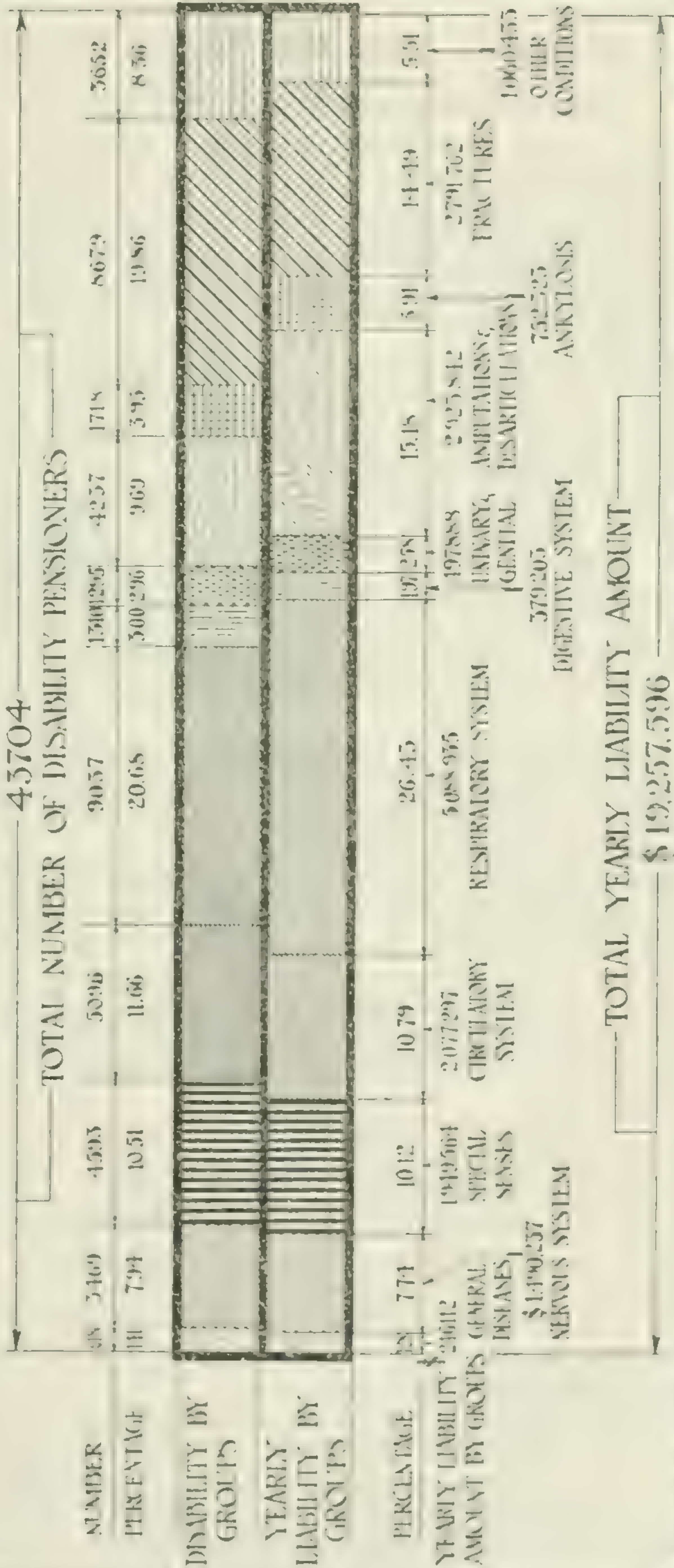


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## APPENDIX I

**Order in Council P.C. 212, dated the 8th February, 1924. Rules and regulations regarding the Federal Appeal Board.**

His Excellency the Governor General in Council on the recommendation of the Minister of Soldiers' Civil Re-establishment, and pursuant to sections 11 and 13 of chapter 62, 13-14 George V, being an Act to amend the Pension Act, and pursuant to section 2 of chapter 69, 13-14 George V, being an Act to amend the Department of Soldiers' Civil Re-establishment Act, is pleased to make the following rules and regulations and the same are hereby made and established accordingly:—

1. The Federal Appeal Board may hear appeals from decisions of the Board of Pension Commissioners concerning pensions and appeals from decisions of the Department of Soldiers' Civil Re-establishment as to the rights of former members of the forces to treatment with pay and allowances and such appeals may be heard by a member or members of the Board at the following places from time to time as occasion may demand: Ottawa, Halifax, St. John, Charlottetown, Quebec, Montreal, Kingston, Toronto, Hamilton, London, Winnipeg, Regina, Saskatoon, Calgary, Edmonton, Vancouver and Victoria, provided that if at any time there are, in the opinion of the board, a sufficient number of appellants at any place and it is considered that it would be more convenient to hear appeals at such other place, the Board or any member thereof may sit at such place;

2. The Federal Appeal Board, if requested by the proper authority of His Majesty's Government, may hear appeals of former members of the Imperial forces against decisions of the Ministry of Pensions, subject to proper provision for repayment of expenses involved;

3. The following appeal procedure in respect of eligibility for pension, or treatment with pay and allowances shall be operative:—

(a) Notice of appeal shall be sent by the appellant or on his behalf, by letter addressed to the Secretary, the Federal Appeal Board, Ottawa. The notice should state whether the appeal is taken against a decision of the Board of Pension Commissioners or the Department of Soldiers' Civil Re-establishment, and it should give the address to which communications regarding the appeal may be directed;

(b) Upon receipt of notice of appeal otherwise than through the Official Soldiers' Adviser or other representative of the appellant, the Federal Appeal Board shall refer the case to the Official Soldiers' Adviser or other representative, who after examining the Unit Office file in the presence of a representative of the Department of Soldiers' Civil Re-establishment, as provided for in paragraph (d), (e) and (f) hereunder, shall advise the appellant whether in his judgment it is advisable for him to proceed with his appeal. Should he recommend that the appeal be not proceeded with, the appellant shall have the right to withdraw it or not, as he deems best;

(c) When an appeal is to be proceeded with, the Federal Appeal Board shall forward to the unit office of the Department of Soldiers' Civil Re-establishment a list of all relative papers on the head office file. If it is found that there are any relative papers not on the unit file, a copy of the same shall be made and shall be forwarded to the Unit Director of Administration or, for any sittings of a quorum of the board, the head office file may be forwarded to the unit office.



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(d) In cases where the Official Soldiers' Adviser is acting for the appellant the Official Soldiers' Adviser shall have reasonable access to the file relating to the appellant's claim in the presence of a representative of the Department of Soldiers' Civil Re-establishment, provided (i) that a written request is received from the appellant that the case to be taken up by the Official Soldiers' Adviser or in the case of his applying in person to the Official Soldiers' Adviser that written authorization is furnished by him that the Official Soldiers' Adviser be granted access to the file, or (ii) that the case has been referred to the Official Soldiers' Adviser by the Federal Appeal Board.

(e) Should appellant desire that his case be handled by counsel or representative other than the Official Soldiers' Adviser, authority for such counsel or representative to see the file in the presence of a representative of the Department of Soldiers' Civil Re-establishment may, in the discretion of the department, be granted by the deputy minister. The conditions respecting the production of files to the Official Soldiers' Advisers shall also apply to any other representative;

(f) Access to the file of any former member of the forces shall only be granted to an Official Soldiers' Adviser or other representative of an appellant on his undertaking to respect the confidential nature of any information contained therein or otherwise communicated to him in the course of his duty, that he will disclose such information to the appellant only insofar as is necessary to enable such additional evidence or proof to be produced in substantiation of the appellant's claim and will not disclose to the appellant or to anyone else except the Department of Soldiers' Civil Re-establishment, the Federal Appeal Board or the Board of Pension Commissioners, the name of the informant or the source of such information as may be contained on the said file.

(g) Should it be found by the appellant, the Official Soldiers' Adviser, or other representative of the appellant, that there is evidence in support of the claim which had not been considered by the Board of Pension Commissioners or the Department of Soldiers' Civil Re-establishment, the Federal Appeal Board shall be notified and the appeal shall not be disposed of until the new evidence has been submitted to the Board of Pension Commissioners or the Department of Soldiers' Civil Re-establishment, as the case may be, and a further decision given;

(h) The Federal Appeal Board shall give the appellant and the Official Soldiers' Adviser not less than seven days' notice—by letter or telegram sent to the address given on the notice of appeal—of the date and place at which his appeal will be heard.

(i) Should an appellant fail to proceed with his appeal at the time at which it is set down for hearing, the Commissioner presiding at the hearing may in his discretion dismiss the case, in which event there shall be no further right of appeal, or allow it to stand over until another occasion on which appeals are heard in the district in which he resides;

(j) The provisions of section 11 of chapter 62, 13-14 George V, relating to procedure and practice shall apply, *mutatis mutandis*, to appeals made under section 2 of chapter 69, 13-14 George V;

(k) The out-of-pocket expenses of an appellant whose appeal is maintained whether by a member of the Board or a quorum thereof shall be paid on the scale provided for in clause 20 of Order in Council P.C. 580, dated the 10th day of March, 1922, as amended;

(l) In appeals from decisions as to the right of former members of the forces to treatment with pay and allowances, when a decision in favour of the appellant is given the costs or allowances antecedent to the appeal—including the cost of medical treatment and hospitalization and the issue of pay and allowances—shall only be paid in accordance with the regulations of the Department of Soldiers' Civil Re-establishment;



(m) In all cases, the appellant and the Board of Pension Commissioners or the Department of Soldiers' Civil Re-establishment, as the case may be, may by consent in writing, with the approval of the board, or the presiding member thereof, dispense with the form of proceedings herein mentioned, or some portion thereof;

(n) After hearing the case, the Board or presiding member thereof may allow the appeal or disallow the same or reserve its decision as may be warranted by the evidence and may seem to it or him just;

(o) The formal judgment of a quorum of the Board shall be signed by the Chairman, or presiding Commissioner, and the Secretary.

(p) In case the appeal is allowed, the formal judgment shall contain such information regarding the nature and time of origin of the disability in respect of which appeal is made as to enable the Board of Pension Commissioners or the D.S.C.R. to intelligently assess the pension or extend treatment.

(q) In case the appeal is disallowed, the formal judgment shall contain such information regarding the nature of the disability as will enable the Board of Pension Commissioners to determine whether a further claim for pension on new grounds, may be entertained.

(Sgd.) E. J. LEMAIRE,

*Clerk of the Privy Council.*

## APPENDIX II

**Order in Council P.C. 1653, dated the 18th September, 1924. Authority under which the Department of Soldiers' Civil Re-establishment may provide quarters and maintenance for indigent pensioners.**

The Committee of the Privy Council have had before them a report, dated September 16, 1924, from the Minister of Soldiers' Civil Re-establishment, submitting that from time to time the Department of Soldiers' Civil Re-establishment is called upon to deal with former members of the forces who have been awarded pension for less than their total disability, as only a part thereof is attributable to service, but who, due to the effect of the non-pensionable portion of their disability, are in need of treatment or merely quarters and maintenance. The disability from which they suffer does not require active hospitalization and is incurable in nature. As time goes on such pensioners will become more numerous, due largely to increasing age.

The matter was considered by the Parliamentary Committee on Pensions, Soldiers' Insurance and Re-establishment, which met in 1922. The following extract is taken from the report of that Committee:—

“Under legislation as now existing, the Department has no general authority to provide treatment except with full pay and allowances. That being the case, it would seem clear that it cannot provide continuous care for the cases under discussion to which, under other circumstances, if legislation was provided, care might be given. It is felt that the Government would be meeting its obligations were such cases to be provided with whatever care or treatment each requires, and rather than pay each one full pay and allowances, to grant medical treatment subject to a continuation of the pension as granted by the Board of Pension Commissioners less a fair deduction for maintenance cost in the case of those pensioners whose pensions are sufficiently high to enable deduction to be made without personal hardship to the man and his dependents.”



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The class of pensioners who would appear to have a first claim on the department are those with a pensionable disability of 20 per cent and upwards. It is, therefore, considered that the case would be fully met were provision made for the care and maintenance of such pensioners.

At the present time the Department is operating hospitals at Halifax, St. John, Ste. Anne de Bellevue, Toronto, Winnipeg, Calgary and Vancouver, where there are available beds, some of which might be set aside for those men for the purposes of quarters and maintenances and, if necessary, treatment.

The minister, therefore, recommends that the Department of Soldiers' Civil Re-establishment be authorized to put into effect the following regulations:—

1. The term "pensioner" as used herein means a former member of the Canadian forces or a former member of the Imperial or Allied forces who was a pre-war resident of Canada who is in receipt of or is entitled to a pension of not less than 20 per cent, or other allowances of equal value, payable by or through the Board of Pension Commissioners or the Department of Soldiers' Civil Re-establishment in respect of a disability resulting from injury or disease or an aggravation thereof attributable to or incurred or aggravated during service in the Great War and who does not require therefor active hospitalization.

2. The department may, at its discretion, provide quarters and maintenance, and when necessary medical treatment in a departmental institution for any indigent pensioner whose pensionable disability though not requiring active hospitalization or whose non-service disability added to his pensionable disability prevents him permanently from obtaining or continuing remunerative work and thereby earning sufficient to maintain himself and who as a result of these conditions has or will become a public charge.

3. On the admission of a pensioner to a departmental institution, partial cost of his maintenance up to forty dollars (\$40) per month may, at the discretion of the Board of Pension Commissioners and the Department be paid to the department from pension or any other moneys to which the said pensioner may be entitled provided that such payment to the department shall not be made from pension or other payments, payable to or in respect of his dependents. Of the sum so paid to the department, three dollars (\$3) per month shall be repaid to the said pensioner in order to provide comforts, etc., and seven dollars (\$7) per month shall be credited to him on the books of the department for the provision of such clothing as he may require.

The Committee concur in the foregoing recommendations and submit the same for approval.

(Sgd.) E. J. LEMAIRE,  
*Clerk of the Privy Council.*

### APPENDIX III

**Order in Council P.C. 2161 dated the 18th December, 1924. Authority under which the Department of Soldiers' Civil Re-establishment may receive monies, &c. on behalf of ex-members of the Forces and may assume guardianship in certain cases.**

His Excellency the Governor General in Council, on the recommendation of the Acting Minister of Soldiers' Civil Re-establishment, and under the provisions of subsection 5 (2) (d) of chapter 67 of the Statutes of 1924, being an Act to amend the Department of Soldiers' Civil Re-establishment Act, is pleased to make the following regulations and the same are hereby made and established accordingly:—



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(1) The Department of Soldiers' Civil Re-establishment is authorized to receive from any Department of the Government of Canada or any Provincial Government, or any person, any properties or monies held or payable on behalf of any persons or any properties or monies held or payable on behalf of the dependents of any such persons, whenever such persons are being or have been cared for under the provisions of the Department of Soldiers Civil Re-establishment Act, either by medical treatment or training. Such authority shall extend to any case where the person cared for is on the strength of the department for medical treatment or training or has died while on the strength of the department or having completed treatment or training has been discharged therefrom.

(2) A receipt given by the deputy minister or by an officer of the Department of Soldiers' Civil Re-establishment duly authorized by the deputy minister for properties or monies received under the authority of the preceding regulation shall constitute a valid receipt and a full and complete discharge for any such properties or monies received by the department.

(3) The deputy minister may and is hereby authorized to assume the guardianship of any insane person who is being or has been cared for under the Department of Soldiers' Civil Re-establishment Act and as guardian to administer the properties or monies authorized to be received by him or his dependents as hereinbefore provided and the deputy minister may assume the guardianship of such person and perform the functions of such office without an order of the court or other formality, and any notification in writing to any person by him that he is guardian of any insane person shall be accepted as evidence of that fact.

(4) In any case where the deputy minister has assumed the guardianship of a former member of the Imperial forces who was a resident of Canada or of the United States on the 4th August, A.D. 1914, he may subject to the regulations of the British Ministry of Pensions elect whether the said former member of the Imperial forces and his dependents shall be granted or credited with allowances at British or Canadian rates in accordance with the agreement between the department and the British Ministry of Pensions, and any such election shall be binding upon such former member of the Imperial forces and upon his dependents.

(5) The department may retain any properties or monies which it has received on behalf of any insane person who has been cared for under the provisions of the Department of Soldiers' Civil Re-establishment Act, for such time as the deputy minister considers necessary or desirable, and the department furthermore may dispose of such properties or monies to such insane person or his dependents or as may be deemed expedient or may dispose of such properties or monies to the estate of such person if deceased.

(6) "A former member of the forces" shall include any person who has served in any of the Naval, Military or Air forces of Canada or any person who may be granted treatment by the department under a reciprocal agreement between the department and the Government of any country outside the Dominion of Canada.

(Sgd.) E. J. LEMAIRE,  
*Clerk of the Privy Council.*